



Oracle Customer Spotlight



Neusoft Group Improves System Security with Unified Identity and Access Management Platform

NEUSOFT GROUP

Shenyang, China
www.neusoft.com

INDUSTRY:

Professional Services

ANNUAL REVENUE:

US\$536 million

EMPLOYEES:

More than 15,000

ORACLE PRODUCTS & SERVICES:

Oracle Identity and Access Management Suite

IMPLEMENTOR:

Oracle Consulting

Founded in 1991, Neusoft Group provides software consulting, engineering, and systems integration services. As China's largest offshore outsourcing service provider, the company has eight regional headquarters, five software R&D centers, and a service and marketing network covering more than 40 cities. Neusoft has subsidiaries Europe, Japan, and the United States.

Challenges

- Establish a unified identity and access management platform and enable single sign-on to business systems
- Integrate access to the company's internal and external systems
- Implement a solution to verify identities and provide a user-access audit trail to boost system security
- Standardize password management processes

Solution

- Authenticated the identity of users accessing the company's systems by implementing an identity verification platform based on Oracle Identity and Access Management Suite
- Enabled internal and external network users to access various applications such as the human resources, WebMail, MIS, and intranet publishing systems through a single login point with Oracle Access Manager
- Enabled users to access different systems after login without having to enter their verification details each time, which boosted efficiency and staff satisfaction
- Improved system security as Oracle Access Manager controls access to business applications and provides corresponding audit functions
- Prevented unauthorized access by locking out users if they kept entering the wrong password
- Ensured users are automatically informed before their passwords become invalid, avoiding applying password invalidation processes on specific users

"Oracle Identity and Access Management Suite enabled us to establish a unified identity verification platform for users of internal and external networks. We have also created a single login point for related application systems."

– Wang Fuding, Vice Director,
Department of Information Design
and Management, Neusoft Group