



Trade Union of Education in
Finland (OAJ)
Helsinki
www.oaj.fi

Industry:

Education

Oracle Products & Services:

Oracle Database
Oracle Portal
Oracle Application Server
Oracle Collaboration Suite

Oracle Partner:

SYSOPENDIGIA Oyj
www.sysopendigia.fi

“Now we have a good and flexible platform that enables better services to the members of our Union.” – Kimmo Kumlander, Organization Advisor, Trade Union of Education in Finland

Flexible and Tailored Services for OAJ Members with a Uniform Platform and a Revamped Web Portal

95% of Finnish teachers belong to the The Trade Union of Education in Finland (OAJ), which started a project to upgrade its Web services in 2005. The goal was to create an extranet service enabling electronic transactions for the Union’s members. In addition, the project launched an intranet and workgroup services for the Union’s own office personnel, and revamped the Union’s Web site.

Challenges

- Tailor member services to specific job descriptions and varying needs of the different user groups
- Make web services available from one source via a common user interface that allows access to all applications
- Require single sign-on and a single password for all services
- Provide better services for enhancing a community spirit and also for providing better value for the membership fees

Solution

- Integrated OAJ’s member register and user identification of Oracle Portal with SYSOPENDIGIA’s OpenPoint Lyyti member register, which uses Oracle Database
- Changes made to member register automatically modify the user rights of end users in all web services
- Enhanced all Web services through centralized user management
- Created significant savings in work time for Union’s own personnel through automatic provisioning of service user rights
- Enhanced internal processes in Union’s office, and achieved a significant improvement in services for Union’s members
- The uniform environment made system administration easier, and better results are now achieved with less work
- Enabled particular types of information to be provided to specific user groups