



OC²
Dordrecht, The Netherlands
www.oc-2.nl

Industry:

Professional Services

Annual Revenue:

US\$5 million

Employees:

35

Oracle Products & Services:

Oracle E-Business Suite
Oracle Human Resources
Oracle Time and Labor
Oracle Projects
Oracle Financials
Oracle Revenue Accounting
Oracle Cash Management
Oracle Assets
Oracle Support

“Oracle technology is so flexible in its set-up that it is an effective, affordable, and reliable solution for mid-market businesses.” – Jan Groenen, Chief Financial Officer, OC²

OC² Improves Efficiency of Automation Processes with Oracle E-Business Suite Release 12

Established in 2006 by experienced Oracle specialists, OC² works with its partners to provide customers with total support for Oracle E-Business Suite, through implementation and beyond. The company operates a service desk in Dordrecht, The Netherlands and has consultants on-site at customer premises. Furthermore, OC² and related companies OC1, OC3, and OC4 provide implementations and solutions, hosting and managed services, and add-on product solutions for Oracle E-Business Suite.

Challenges

- Provide the small business with a reliable, affordable, and comprehensive professional services automation solution for more efficient internal personnel, financial, and project and customer management
- Keep consultants’ timesheets—a critical component of the company’s functions—fully up-to-date via an integrated Web-based application
- Improve total overview of all consulting projects with detailed management reporting
- Eliminate invoicing errors to accelerate the overall invoicing process
- Attract new customers in the small- and medium-sized enterprise segment

Solution

- Implemented Oracle E-Business Suite Release 12 in less than four months to increase information visibility and improve the efficiency of financial management, human resources, payroll, projects, and contracts
- Enhanced OC²’s ability to monitor the invoicing status of consultants through management reports—enabling insight into details such as hours worked, total holiday and sick time taken, and internal training courses attended
- Accelerated the monthly invoicing process by four days
- Automated invoice generation and provided alerts for input errors by allowing consultants to directly enter hours worked via Web-based access to Oracle Time and Labor
- Saved back-office expenses by shortening the invoice process
- Expanded the company’s working knowledge of Oracle E-Business Suite Release 12, which OC² can leverage to improve its services to future midmarket clients