



Primagaz
Paris, France
www.primagaz.fr

Industry:

Oil & Gas

Annual Revenue:

US\$660 million

Employees:

1,000

Oracle Products & Services:

Oracle Business Intelligence
Publisher
PeopleSoft Enterprise Performance
Management Warehouse

“Thanks to Oracle, we now have a reliable reporting solution that allows us to rapidly develop, test, and put into production business and operational statements, to the great satisfaction of our end users, who were demanding an easy-to-use Web-based reporting system. With our new solution, we have improved our insight and agility.” – André Gourlaouen, Head of Architecture Systems, Primagaz

Primagaz Accelerates Report Generation and Delivery with Integrated Business Intelligence Solution

Primagaz is the French subsidiary of the Dutch SHV Gas Group, the world leader in liquefied petroleum gas (LPG). It provides efficient and renewable gas-based energy solutions to more than 2 million customers in France through a network of 18 sales agencies and 20,000 points of sale.

Challenges

- Accelerate statement publishing and ensure the reliability of publication from a rapid application deployment initiative
- Provide an efficient reporting solution capable of interfacing with multiple sources of data, including MySQL and Oracle
- Optimize commercial, financial, and logistical activities for company users by providing the structured business intelligence information that is crucial for energy sector

Solution

- Implemented Oracle Business Intelligence Publisher rapidly on a RedHat Linux server architecture to provide Primagaz an integrated reporting and statement publication solution
- Streamlined report generation using data integrated directly from Oracle’s PeopleSoft Enterprise Performance Management Warehouse
- Cut the time the IT team requires to create business and operating reports from five days to two days
- Enabled the IT team to deliver reports via an easy-to access Web interface to approximately 100 key users at the main office and sales agencies, providing the users with accurate, real-time information on cylinder stocks, deliveries, and orders in process
- Improved the efficiency of business intelligence processes by significantly increasing the company’s use of Oracle Business Intelligence Publisher over its legacy Crystal Reports system
- Increased productivity by automating 50 dynamic reports in less than a year, including approximately 40 operational reports such as stocks, distributions, pending orders, undelivered customers, monthly turnover, delivery note invoices, and incident follow-up
- Avoided system downtime by seamlessly integrating the solution with the company’s existing business intelligence architecture in an open source environment