



Progreso Compañía de Seguros S.A. (PROSEGUROS)
Santo Domingo, Dominican Republic
www.proseguros.com.do

Industry:

Financial Services

Annual Revenue:

US\$60 million

Employees:

206

Oracle Products and Services:

Oracle Database Enterprise Edition
Oracle Application Server
Oracle Enterprise Manager
Oracle Developer Suite
Oracle Forms
Oracle Reports
Oracle Portal
Oracle Discoverer

Implementor:

Oracle Consulting

Oracle Partner:



Consis Internacional, LLC
www.consisint.com

“By installing Oracle’s scalable technological infrastructure, we can count on a flexible platform that supports our company’s vertical growth and business strategies.” – José Bolívar García, IT Director, Progreso Compañía de Seguros S.A. (PROSEGUROS)

Progreso Compañía de Seguros S.A. Improves Affiliate Services with a Flexible Technological Infrastructure

Progreso Compañía de Seguros S.A. (PROSEGUROS) was established in the Dominican Republic in 2002 as a result of the merger between Sudamericana de Seguros S.A. and Británica de Seguros S.A. The institution relies on the support of the most prestigious reinsurance companies around the world. Currently, PROSEGUROS has nine branches and it is one of the top four insurance companies in the country.

Challenges

- Implement a flexible and scalable technological infrastructure that allows the adaptation of new applications and supports the company’s growth with new online services
- Establish a robust, reliable, and highly available database that permits optimum information management
- Achieve the company’s maximum competitiveness in the insurance market with high quality service supported by advanced technology

Solution

- Worked with Oracle Consulting and Consis Internacional, LLC to deploy a flexible and scalable technological infrastructure, allowing the company to offer new Web-based services to its clients
- Implemented Oracle Database in order to quickly and securely manage information on a single database
- Established an intranet with Oracle Portal to achieve effective communication within the company
- Used Oracle Developer Suite as the main application development tool with greater potential in the client/server scheme
- Maximized the company’s competitiveness by 80% by offering new services, related to purchases, endorsements, and policy payments, to clients online and in real time
- Increased daily transactions to 5,000 by systematizing operations with Oracle Forms and Oracle Reports
- Implemented the Acsel/X tool from Consis as the central policy administration system and reduced policy issuance times from 25 to five minutes