



Qilu Bank
Jinan, China
www.qilbchina.com

Industry:

Financial Services

Employees:

2,000

Oracle Products & Services:

Oracle Database
Oracle Real Application Clusters
Oracle Application Server
Oracle Developer Suite

Oracle Partner:



神州数码
Digital China

Digital China
www.digitalchina.com

“Qilu Bank manages more than 3 million customer accounts. The clustered database solution from Oracle ensures we can support this customer base and process up to 300,000 online transactions a day with ease.”

– Lily Yuan, Assistant Project Manager, Qilu Bank

Qilu Bank Supports Up to 300,000 Online Transactions Daily with Powerful Database Platform

Qilu Bank (formerly Jinan City Commercial Bank) is a commercial bank in China with 69 branch offices and more than 350 ATMs. It offers a wide range of personal and business banking services including loans, deposits, mortgage lending, fund transfers, agency payments, and wealth management services. At the end of 2008, Qilu Bank had assets worth US\$7.24 billion (RMB 49.5 billion).

Challenges

- Replace the legacy core banking system with a reliable, customer-oriented, high capacity, and scalable transaction processing platform that can handle hundreds of thousands of online transactions per day
- Support rapid business growth and cross-regional organic expansion
- Enable quick launch of new banking products and services
- Ensure the new system architecture is flexible and expandable to meet market demand as well as being to maintain

Solution

- Engaged Oracle Certified Advantage Partner Digital China to implement a new core banking system based on Oracle Database 10g with Oracle Real Application Clusters
- Supported multicurrency processing for more than 3 million accounts held by approximately 2 million retail and corporate clients
- Processed an average of more than 100,000 transactions a day, with a peak load of 300,000 transactions a day
- Achieved one-second response times for online transactions
- Enabled end-of-day batch processing to be completed within 100 minutes
- Handled 200 concurrent users with ease
- Shortened time to market and improved competitiveness since the new system can be easily adapted to new products and services
- Gained the ability to target marketing campaigns at different demographic and geographic groups