



Rikshospitalet  
Oslo, Norway  
www.rikshospitalet.no

**Industry:**

Healthcare

**Annual Revenue:**

US\$866 million

**Employees:**

8,000

**Oracle Products & Services:**

Oracle Database  
Oracle Application Server  
Oracle Portal  
Oracle Warehouse Builder  
Oracle E-Business Suite  
Oracle Financials

**“We have 8,000 users of more than 600 major applications. After we installed Oracle Fusion Middleware, our reliability and our development work improved greatly.”** – Glenn Kenneth Bruun, IT Manager, Rikshospitalet

**Rikshospitalet Integrates Data From Clinical Applications with New Portal for Hospital Staff**

Founded in 1826, Rikshospitalet in Oslo was Norway’s first university hospital. It treats more than 79,000 patients each year, performing 62,500 surgical operations and carrying out 225,000 consultations. Like many hospitals, its different departments and specialist areas had implemented applications and IT systems specific to their area of expertise, with the result that patient data had become fragmented across the hospital and administrative processes were disjointed and laborious.

**Challenges**

- Consolidate patient and administrative data that had become fragmented across the hospital’s 600 different applications and legacy systems
- Provide medical staff with a single, easy-to-use interface to relevant applications and data repositories, to improve efficiency and productivity

**Solution**

- Integrated clinical applications, using the service-oriented architecture functionality of Oracle Fusion Middleware
- Integrated core business processes across different applications using the Oracle Integration technology in Oracle Application Server 10g
- Created a hospital-wide portal to provide employees with access to relevant applications and data, using Oracle Portal
- Tailored the portal interface to each user’s job role and responsibilities for greater efficiency and productivity
- Reduced the amount of paper used in patient record by more than 70%