



Rivas Zorggroep  
Gorinchem, The Netherlands  
[www.rivas.nl](http://www.rivas.nl)

**Industry:**

Healthcare

**Annual revenue:**

US\$246 million

**Employees:**

5,500

**Oracle Products & Services:**

Oracle Financials  
Oracle Procurement  
Oracle Human Resources  
Oracle Payroll  
Oracle Enterprise Asset Management

**Implementor:**

Oracle Consulting

**Oracle Partners:**



Inter Access  
[www.interaccess.nl](http://www.interaccess.nl)



Arinso International  
[www.arinso.nl](http://www.arinso.nl)

**“In an organization as big and complex as ours, Oracle can contribute to an unambiguous and transparent structure.”**

– Meia Meegens, Head of General and Technical Services, Rivas Zorggroep

**Rivas Zorggroep Standardizes Work Processes and Automates Procurement**

Rivas Zorggroep provides a broad range of healthcare services in the Dutch provinces of Zuid-Holland, Noord-Brabant, and Utrecht. It bundles and integrates its services to offer healthcare that fulfills the demands, wishes, and needs of its clients and patients. More than 5,000 staff members and approximately 1,000 volunteers enable Rivas to be there for its clients, 24 hours a day, seven days a week.

**Challenges**

- Enable managers to quickly access accurate information
- Standardize and streamline work processes
- Automate authorization for procurement

**Solution**

- Integrated data from various legacy systems and Oracle Financials to extend visibility of business data across the organization
- Automated invoice processing with Oracle Financials
- Implemented an organization-wide structure for salary processing with Oracle Payroll
- Improved the efficiency of purchasing processes by decentralizing access to and registration of procurement requests with Oracle Procurement
- Connected a procurement hierarchy to the company’s various systems with Oracle Human Resources and Oracle Procurement
- Integrated management information with Oracle enterprise Asset Management to enable more informed and accurate decisions
- Worked with Oracle Consulting, Arinso International, and Inter Access to expedite implementation and reduce risk