



Rochester Institute of Technology
Rochester, NY
www.rit.edu

Industry:

Education & Research

Annual Budget:

US\$442 million

Employees:

2,700

Oracle Products & Services:

Oracle E-Business Suite
On Demand
Oracle Human Resources
Oracle Payroll
Oracle Self-Service Human
Resources
Oracle iRecruitment
Oracle Financials
Oracle Cash Management
Oracle Assets
Oracle Purchasing

“With Oracle E-Business Suite On Demand, we can focus on implementing new features and functionality and allow Oracle to focus on the daily care and upkeep of the database, servers, and application.” – Laura J. O'Donnell, Director, Finance & Administration Systems & Technology, Rochester Institute of Technology

Rochester Institute of Technology Improves Applications' Availability with Hosted Solution

Founded in 1829, Rochester Institute of Technology (RIT) is an internationally recognized leader in professional and career-oriented education, enrolling more than 15,000 students in eight colleges. RIT's modern 1,300-acre campus consists of 238 buildings, totaling 5.1 million square feet. RIT is chartered by the legislature of the State of New York and accredited by the Middle States Association of Colleges and Schools.

Challenges

- Improve availability of core enterprise resource management (ERP) applications
- Streamline systems management and upgrades
- Ensure security of applications and data

Solution

- Implemented Oracle E-Business Suite On Demand to improve ERP application performance and availability
- Reduced IT maintenance burden, ensuring rapid and accurate implementation of upgrades and security enhancements
- Gained proven disaster recovery and global support capabilities
- Reduced the incidence of service outages
- Freed RIT staff to focus on implementing new features and functionality
- Gained access to extensive expertise of Oracle E-Business Suite applications
- Achieved a rapid and smooth migration—in just three months—from old application service provider to Oracle E-Business Suite On Demand