



Rotterdam School of Management,
Erasmus University
Rotterdam, The Netherlands
www.rsm.nl

Industry:

Education & Research

Employees:

404

Oracle Products & Services:

Oracle Secure Enterprise Search
Oracle Fusion Middleware
Oracle Portal
Oracle Internet Directory

Implementor:

Oracle Consulting

“Oracle’s Secure Enterprise Search has made it much simpler and more efficient to search for and find information on our site and in our internal information sources. Both staff and external visitors are reaping the benefits of our decision to deploy Oracle’s search engine.”
– Manfred Zielinski, Web Services Coordinator, Rotterdam School of Management, Erasmus University

RSM Enhances Access to Vital Information with Powerful Search Capabilities

The Rotterdam School of Management, Erasmus University (RSM) has an international reputation for pioneering surveys for durable ventures, and as a school for nurturing future international business leaders. RSM offers a wide variety of bachelor, master, postgraduate, MBA, and executive education programs. RSM is placed in the top ten European business schools.

Challenges

- Consolidate search engines, eliminating the need for separate engines for internal and external Web sites
- Enhance access capabilities, preventing external users from accessing information and ensuring that internal users can search only information for which they are authorized
- Deploy a search engine that is easy to administer by nontechnical personnel
- Gain the ability to add information and sources quickly to the search engine

Solution

- Implemented Oracle Secure Enterprise Search as RSM’s new search engine
- Integrated Oracle Secure Enterprise Search as a portlet in a single-enterprise Oracle Portal installation, allowing external and internal users to use the same portlet and search engine
- Ensured that information displayed to internal staff members is aligned with their corresponding access rights, and that external users do not see any internal information
- Enabled RSM to respond quickly to queries and requests from the organization by leveraging the capability to easily add and remove information and sources, and quickly update layouts
- Worked with Oracle Consulting to implement Oracle Secure Enterprise Search within five days
- Achieved faster, better, and more consistent management and maintenance of the new search engine at the same cost as the previous two search engines