



Cooperativa de Servicios Públicos  
"Santa Cruz" Ltda. (Saguapac)  
Santa Cruz de La Sierra, Bolivia  
www.saguapac.com.bo

#### Industry:

Utilities

#### Annual Revenue:

\$27 million

#### Employees:

400

#### Oracle Products & Services:

Oracle Financials  
Oracle Procurement  
Oracle Database  
Oracle Application Server

#### Oracle Partner:

Sofrecom Argentina S.A.  
www.sofrecom.com.ar

**"We chose Oracle Financials due to the high degree of autonomy offered by the product, which reduced implementation and ongoing management costs."** – Marcelo Moron, Systems Manager, The Cooperativa de Servicios Públicos "Santa Cruz" Ltda.

#### Cooperativa de Servicios Públicos "Santa Cruz" Ltda. Streamlines Administrative and Financial Processes

The Cooperativa de Servicios Públicos "Santa Cruz" Ltda. (Public Services Cooperative "Santa Cruz" Ltda.) creates, builds, operates, maintains, and manages potable water and sewage system services, mainly in Santa Cruz de la Sierra and its provinces. The company makes use of modern technologies to provide water to 812,000 inhabitants, and sewage infrastructure for 402,000 people. Santa Cruz owns 136,000 drinkable water installations and 72,000 of sewage infrastructure.

#### Challenges

- Achieve an integrated system that allows online decision making
- Automate financial and administrative tasks to reduce work redundancy
- Improve ability to analyze workflow, logistics, and operations

#### Solution

- Implemented Oracle E-Business Suite applications to drive more informed business decisions via an integrated solution that tracks product stock and available capital
- Reduced procurement costs with Oracle Procurement, which enables analysis of product and service providers by means of automated price comparisons
- Streamlined financial processes and eliminated redundant work with Oracle Financials
- Reduced the time needed to complete administrative and financial processes by 30%
- Worked with Oracle partner Sofrecom Argentina S.A. to accelerate implementation and reduce risk