



Finance Department of the State of Mato Grosso (Sefaz-MT)
Cuiabá, Mato Grosso, Brazil
www.sefaz.mt.gov.br

Industry:

Public Sector

Annual Revenue:

US\$21.5 million

Employees:

2,000

Oracle Products & Services:

Oracle Database
Oracle Application Server
Oracle Real Application Clusters
Oracle Configuration Management Pack
Oracle Partitioning

Oracle Partner:



Abaco
www.abaco.com.br

“Oracle provided us an easy-to-manage, high-performance technology solution, and that is why we completely trust the system. Oracle’s client service is also very efficient.” – Waldir Teis, Finance Department Secretary, Finance Department of the State of Mato Grosso

Sefaz-MT Improves Constituent Service and Provides Government Account Information Online

The Finance Department of the State of Mato Grosso (Sefaz-MT) is responsible for tax collection, inspection, and resource management at the state level. The organization’s mission is to guarantee fair and transparent control of public expenses in the State of Mato Grosso.

Challenges

- Migrate the existing client-server environment to a Java-based internet system
- Provide tax payers with real-time information tools
- Improve customer care services provided by public officials

Solution

- Implemented Oracle Database 10g and Oracle Application Server to accelerate data processing for better constituent services
- Improved access to Web services on the organization’s internet site, increasing constituent visits from 3.2 million to 9 million a month
- Enhanced public service offerings, such as tax debt consultation, debt certificate issuance, and self-service document printing
- Provided equipment homologation for emitting fiscal coupons (EFC) online to free tax payers from the burden of visiting a public office
- Leveraged tools that allow tax payers to follow up on state tax collection and resource management for increased transparency in government accounting
- Deployed Oracle Real Application Clusters to ensure a highly scalable and reliable system
- Simplified system management with the Oracle Configuration Management Pack
- Improved system performance with Oracle Partitioning