



Oracle Customer Spotlight



SHURGARD SELF STORAGE EUROPE

Brussels, Belgium
www.shurgard.com

INDUSTRY:
Professional Services

ANNUAL REVENUE:
US\$ 220 million

EMPLOYEES:
506

**ORACLE PRODUCTS
& SERVICES:**
JD Edwards EnterpriseOne
Financial Management Suite

“Oracle’s JD Edwards EnterpriseOne applications enabled us to consolidate financial management activities in seven European countries onto a single platform. We now have a shared, global infrastructure, which has helped us to reduce maintenance complexity and costs by nearly 20%.”

– Manuel Barreiro, Senior IS
Project Manager, Shurgard Self
Storage Europe

Shurgard Self Storage Europe Reduces IT Maintenance Costs by 20% with Consolidated IT Infrastructure

Shurgard Self Storage Europe specializes in all aspects of the self-storage industry for private and commercial users. Shurgard is the European market leader with nearly 170 self-storage facilities in seven European countries and more than 101,000 customers. Since 2006, Shurgard has operated as a subsidiary of Public Storage (U.S.), the world's largest owner and operator of self-storage facilities.

Challenges

- Implement the latest version of Oracle’s JD Edwards EnterpriseOne financial applications
- Execute the migration in a three-month time frame, without any negative business impact
- Enable business growth without increasing headcount
- Exchange financial data with the operational system

Solution

- Implemented Oracle’s JD Edwards EnterpriseOne Financial Management System Suite 8.12 to extend the scope with new functionalities regarding general ledger, accounts payable, and fixed assets.
- Leveraged greater functionality to organize support activities
- Allowed the company to consolidate the existing infrastructure by sharing a global infrastructure and instance—reducing IT maintenance complexity and costs by approximately 20%
- Supported informed decision-making with online, consolidated financial information
- Strengthened financial management and cost control through closer tracking of the invoicing processes
- Implemented the Oracle’s JD Edwards EnterpriseOne Financial Management Suite upgrade within three months and with minimal disruption to the business