



SI2M
Paris, France
www.cesi2m.com

Industry:

Financial Services

Annual Revenue:

US\$110 million

Employees:

370

Oracle Products & Services:

PeopleSoft Enterprise
Service Automation
Project Costing
Time and Labor
Services Procurement
Billing
Contract
General Ledger

Oracle Partner:

Business At Work
www.b-a-w.com

“We have a complete and integrated management tool which allow us to optimize the control of our purchasing processes and better drive our projects.” – Pol Evlard, General Manager, SI2M

SI2M Controls IT Costs for Better Customer Service

Set up in July 2004, SI2M is the information technology joint subsidiary (GIE) of three social insurance groups, Médéric, Malakoff and the Réunion Pension Fund (CRR). It manages its members' information systems for complementary pensions, collective and individual social insurance and health cover. With over 370 staff working throughout the Paris region, SI2M today is the leading IT platform in this sector.

Challenges

- Run business activities better and provide “€to €” allocation of all the GIE's expenses by implementing appropriate management tools
- Create an enterprise-wide project to motivate employees from different backgrounds and enable the emergence of SI2M corporate culture
- Acquire a complete integrated management application shared by all employees that meets GIE's specific business requirements

Solution

- Developed a new integrated information system using PeopleSoft's ESA solution, connecting three major functional areas: project management, financial management and purchasing management
- Controlled business processes better
- Provided the customer with a global view of its IT expenses on a monthly basis as a result of a new customer invoice that is comprehensive and easy to understand
- Automated production of key performance indicators, allowing managers to concentrate on analyzing results for better decision making
- Heightened visibility of productivity pools
- Chose Business At Work because of its in-depth knowledge of the PeopleSoft software solution, its “ASP” offering, and its ability to support SI2M in setting up the entire process