



todo por la música

Sociedad Chilena del Derecho
de Autor
Santiago, Chile
www.scd.cl

Industry:

Professional Services

Annual Revenue:

US\$19.5 million

Employees:

135

Oracle Products & Services:

Oracle Database Standard Edition
Oracle Portal
Oracle Developer Suite
Oracle Forms
Oracle Reports

Implementor:

Oracle Consulting

“With solutions like Oracle Database Standard Edition and Oracle Portal, we can trust in the secure and up-to-date handling of online information. We now have a solid and reliable database, well integrated into our company’s development environment that gives us clear visibility of the company’s scheme of operations.”

– Santiago Schuster, General Director, Sociedad Chilena del Derecho de Autor

The Sociedad Chilena del Derecho de Autor Improves Service and Efficiency with a Reliable Database

The Sociedad Chilena del Derecho de Autor (Chilean Society for Authors’ Rights) is a private organization that collects the rights to authors’ works. It administers the rights to public performance and reproduction of the musical works of its 5,500 national associates and over 2,000,000 foreign rights holders, among whom are authors, composers, artists, and performers, as well as editors and producers of recordings.

Challenges

- Implement an integrated IT infrastructure to more efficiently renew licenses and collect and distribute authors’ rights
- Create a robust, reliable, high-availability database for quick and easy access to up-to-date information
- Eliminate slow and inefficient manual processes to reduce the time for sending remittances to authors
- Develop a Web portal with online self-service and consulting facilities for its members

Solution

- Implemented an integrated IT infrastructure with the help of Oracle Consulting, granting licenses and collecting and distributing authors’ rights more efficiently
- Created a secure database with Oracle Database Standard Edition, making up-to-date information available throughout the organization
- Reduced processing time for sending remittances to authors from two weeks to two days
- Automated monthly collections online for 8,000 users, reducing manual paperwork by 20%
- Allowed automatic generation of 40 management reports with Oracle Reports, leading to quick decision making
- Improved the license renewal process for 1,000 users with Oracle Forms, eliminating reprocessing errors and loss of critical information
- Created a portal with online self-service capacities for over 5,500 member-authors with Oracle Portal, allowing remote access to up-to-date information
- Improved control and administration of 624,000 foreign works by authors