



Società Metropolitana Acque  
Torino S.p.A.  
Turin, Italy  
www.smatorino.it

**Industry:**

Utilities

**Annual Revenue:**

US\$256 million

**Employees:**

825

**Oracle Products & Services:**

Oracle Financials  
Oracle Assets  
Oracle Purchasing  
Oracle Inventory Optimization

**Implementor:**

Oracle Consulting

**Società Metropolitana Acque Torino S.p.A. Implements Enterprise-Wide Financial Management System**

Società Metropolitana Acque Torino (SMAT) S.p.A. is a private water utility responsible for the supply and management of water services to the city of Turin in northern Italy (as well as surrounding areas serving 2 million inhabitants). The company originated from the privatization and merger in 2002 of two separate water utilities, Azienda Acque Metropolitane and Azienda Po Sangone, and has since grown by acquisition. It operates under a dual commitment: to ensure the highest quality water services while preserving natural resources and the environment.

**Challenges**

- Improve efficiency and create an IT infrastructure for the future by consolidating legacy IT systems of parent companies
- Standardize financial processes across the merged organization with a scalable enterprise-wide system that will accommodate future growth through acquisition

**Solution**

- Implemented Oracle Financials—including an upgrade of existing Oracle Financials installations—across the entire merged organization to ensure standard, automated financial processes
- Integrated Oracle Financials with existing third-party billing system for smooth, accurate, and rapid billing and collections
- Leveraged Oracle Consulting Services for ongoing support, as the utility continues to expand its use of Oracle applications to automate and standardize core business processes