



Telenet
Mechelen, Belgium
www.telenet.be

Industry:

Communications

Annual Revenue:

US\$1.3 billion

Employees:

1,671

Oracle Products & Services:

Oracle Advanced Procurement
Oracle Purchasing
Oracle iProcurement
Oracle Services Procurement
Oracle Procurement Contracts
Oracle Approvals Management

Implementor:

Oracle Consulting

“As a public company, compliance deserves our fullest attention. Using Oracle applications, we reshaped our procurement processes to contribute to our overall compliance.” – Rudy Verlinden, IT Manager, Enterprise Applications, Telenet

Telenet Automates Procurement Processes and Facilitates Compliance with Integrated Applications

Founded in 1996 as a cable company, Telenet offers a quadruple play—television cable, digital, analog connections, internet connections, and fixed and mobile telephone connections to private and business customers in Belgium. Telenet develops high-quality products and services, and supports customers so they can live and work with ease.

Challenges

- Streamline and standardize procurement processes to improve operational efficiency and facilitate compliance
- Automate the procurement approval cycle

Solution

- Implemented Oracle E-Business Suite applications for procurement to automate contract management, improving operational efficiency and control
- Simplified the contract follow-up process
- Provided Telenet with expanded and more accurate information to facilitate contract negotiation
- Replaced and automated manual tasks, including the contractor purchase order-receipt process and price adaptations
- Implemented Oracle Approvals Management to standardize and automate all procurement approval cycles for contacts and timesheets, which reduced manual intervention and paperwork
- Improved audit compliance and increased control over the procurement process with a higher level of security