



Transit do Brasil Ltda.
Sao Paulo, Brazil
www.transitbrasil.com.br

Industry:

Communications

Annual Revenue:

US\$65.61 million

Employees:

850

Oracle Products & Services:

Oracle Database Enterprise Edition
Oracle Application Server Enterprise Edition
Oracle JDeveloper
Oracle Developer Suite

Oracle Partner:



Inter Commerce Technologies
www.intercommerce.com.br

“Oracle Database provides us with the security and performance we need in a telecom environment. We also have a roadmap for products and solutions development, which gives us peace of mind when it comes to the evolution of our systems.” – Davi Carvalho, IT Director, Transit do Brasil Ltda.

Transit do Brasil Ltda. Consolidates Information Systems and Unifies Business Operations

Transit do Brasil Ltda. is a Brazilian communications carrier connecting Brazil to the world. The company has operations throughout Brazil and also international presence through its subsidiaries in Portugal, the United States, and Japan. Transit provides comprehensive telecommunication solutions.

Challenges

- Develop a unified operations system to improve the company’s business efficiency, integrating actions such as: record-keeping updates, call answering, telephony network control, and billing solutions
- Centralize all the information in a single place, allowing subsidiaries to access data without the need to request headquarter authorization for prompter decision making
- Integrate the company’s accounting system to enable better revenue results
- Develop a new invoicing system to replace the old one based on spreadsheets and a small database
- Integrate the new system with the company’s enterprise resource planning system (ERP)—Microsiga, allowing a quick finding of data

Solution

- Developed a new system called BBS, based on Oracle Database Enterprise Edition, to address the company’s primary business functions, such as: call answering services, billing, accounts payable, and accounts receivable
- Centralized information providing remote access for subsidiaries and sales channels optimizing decision making
- Reduced execution time in the billing process—from three days to two hours—enhancing budget administration
- Enabled online access to the call answering process for both customers and field technicians at each subsidiary, reducing call center costs by 25%
- Migrated several BBS modules with the help of Oracle Developer Suite (Forms and Reports 6 for 10g/Web version)
- Unified the development environment with Oracle JDeveloper, which increased productivity—primarily in the creation of user interfaces