

T.Y. Lin International  
San Francisco, CA  
www.tylin.com

**Industry:**

Engineering and Construction

**Annual Revenue:**

\$80 million

**Employees:**

450

**Oracle Products & Services:**

Oracle Collaboration Suite

**“Oracle has taken over our mission critical groupware application and has improved on uptime (reliability), performance and has lowered the TCO.”** – K.D. Ho, Chief Information Officer, T.Y. Lin International

**T.Y. Lin International Upgrades E-mail Applications and Improves Business Efficiency**

T.Y. Lin International is an internationally recognized civil and structural engineering firm specializing in the planning, design, construction engineering, and inspection of transportation infrastructure. With more than 1,000 employees working in affiliate offices throughout the United States and Asia, the firm is able to provide support on projects of varying size and complexity.

**Challenges**

- Increase productivity by modernizing and improving e-mail system
- Improve e-mail management tools
- Enhance search, recovery, and memory capabilities of e-mail database
- Improve spam filtering capabilities to allow IT team and staff to spend time on other mission-critical activities

**Solution**

- Increased business productivity by consolidating e-mail archiving and groupware applications such as group calendar, scheduling, bulletin board, and contact management through the implementation of Oracle Collaboration Suite
- Provided an average of 800MB of storage per user for up to 500 e-mail accounts
- Reduced cost of security management by leveraging Oracle Collaboration Suite’s filter support
- Improved efficiency and employee relations by providing a single platform to capture, organize, and view documents, meetings, tasks, and e-mail