



Universitat Pompeu Fabra  
Catalonia, Spain  
www.upf.es

**Industry:**

Education

**Annual Revenue:**

101 million to 500 million

**Employees:**

501 to 1,999

**Oracle Products & Services:**

Oracle Collaboration Suite  
Oracle Email  
Oracle Calendar  
Oracle Advanced Product Services

**Implementor:**

Oracle Support Services

**Universitat Pompeu Fabra Uses Oracle's Mail Platform to Promote Administrative and Academic Collaboration**

Universitat Pompeu Fabra (UPF), the fourth public university to be established in Catalonia, has approximately 10,000 students. Founded in 1990 on the principles of freedom, democracy, justice, equality, independence, and plurality, it focuses on developing social responsibility, civic values, and research. UPF offers courses ranging from health and life sciences to human and social sciences and technical studies. It ranks second in Spain in use of internet technology.

**Challenges**

- Ensure the continuity of technological support for the university's internet mail services
- Create a real-time, collaborative university environment by introducing up-to-date technological functionality like calendars and meeting organization
- Broaden the use of internet technology across the university in support of academic and technological development programs

**Solution**

- Upgraded existing Oracle Collaboration Suite modules, with a view to extending Web access to include all students, as well as professors and administration staff
- Replaced various email and telephone communications procedures with the Web-based functionality of Oracle Calendar, simplifying mainly the management of personal agendas and meetings.
- Used Oracle Support's Advanced Product Services procedures to ensure a trouble-free implementation and uninterrupted usage