



University of Cape Town
Cape Town, South Africa
www.uct.ac.za

Industry:

Education & Research

Annual Revenue:

US\$200 million

Employees:

2,614

Oracle Products & Services:

PeopleSoft Enterprise
Campus Solutions
Student Administration
Learner Services
Personal Portfolio
Learning Manager

Implementor:

Oracle Consulting

Oracle Partner:

Visions Consulting
www.visionsconsulting.com

“Oracle’s PeopleSoft Enterprise Campus Solutions provides us with a platform for development and growth that was not available to us before. It expands our potential for increased self-service functionality, and improved prospecting and recruiting services.” – Richard van Huyssteen, Business Systems Manager for Student Applications, University of Cape Town

University of Cape Town Improves Student Experience and Services with Integrated Campus Applications

The University of Cape Town (UCT) is South Africa’s oldest university, and one of Africa’s leading teaching and research institutions. It has six colleges—commerce, engineering and the built environment, law, health sciences, humanities, and science; 62 academic departments, 54 specialist research units; nearly 22,000 students; and more than 100,000 alumni.

Challenges

- Streamline student administration with an IT system designed specifically for that function
- Improve ability to recruit and retain students through streamlined admissions, registration, and financial processes
- Reduce IT costs associated with maintaining and expanding the university’s legacy system
- Implement a solution that combines reduced maintenance effort and provision of a platform for continued functional enhancements

Solution

- Implemented Oracle’s PeopleSoft Enterprise Campus Solutions to streamline, automate, and manage critical student-related processes, including recruitment, applications, admissions, registration, financial aid, and student accounts
- Facilitated statutory reporting for government subsidies
- Delivered self-service functionality to students, allowing them to conveniently manage personal data, check grades, and enroll in classes
- Provided teaching staff and student advisors with direct access to student data via self-service to improve quality of student interactions.
- Configured the system to meet local requirements without invasive customization, driving down IT costs and accelerating implementation
- Supported more thorough and informed processes and procedures—including automated checking of schedule and curriculum conflicts—which will save time moving forward
- Enabled more equitable distribution and management of financial aid
- Provided improved integration with the university’s existing SAP financial and human resources systems