

University of Missouri System  
Columbia, MO  
www.umsystem.edu

### Industry:

Higher Education

### Annual Revenue:

US\$2.2 billion

### Oracle Products & Services:

PeopleSoft Student Campus Solutions  
PeopleSoft Enterprise  
General Ledger  
Payables  
Receivables  
Asset Management  
Purchasing  
Grants Management  
Human Resources  
EBenefits  
Payroll  
Candidate Gateway  
ECompensation  
EProfile  
Asset Management

**“The (Insight) analysis will be a key tool in our effort to make sure that the University of Missouri is getting full value from its investment in the PeopleSoft software in human resources and finance.”** – George Rickerson, Associate VP of Administrative Information Technology Service

## University of Missouri Works with Insight Team to Identify Strategic Priorities

The University of Missouri, as a land grant university and Missouri’s only public research and doctoral level institution, discovers, disseminates, preserves, and applies knowledge. The university promotes learning by its students and lifelong learning by Missouri’s citizens, fosters innovation to support economic development, and advances the health, cultural, and social interests of the people of Missouri, the nation, and the world. The university system operates four main campuses (Columbia, Kansas City, Rolla, and St. Louis) as well as seven health care providers and numerous county extension offices. More than 63,000 students attend the university, which has 7,000 faculty members and 16,000 staff.

### Challenges

- Attract, recruit, and retain top students from within Missouri and across the nation
- Achieve key learning, growth and efficiency goals that will require changes to the operating model
- Face budget constraints that are a trigger for change

### Oracle Insight Accomplishments & Benefits

- Identified current business challenges and the impact of these challenges with Oracle Insight team
- Developed a prioritized roadmap to improve the efficiency and effectiveness of key administrative and student processes
- Developed a framework to quantify the costs and benefits of opportunity areas, to facilitate current and future resources decisions