



University of Missouri
Columbia, MO
www.umsystem.edu

Industry:

Education & Research

Annual Revenue:

US\$2.2 billion

Employees:

24,000

Oracle Products & Services:

PeopleSoft Enterprise

Financial Management Suite

Grants

Expenses

Supply Chain Management Suite

Inventory

eProcurement

eSupplier Connection

Strategic Sourcing

Enterprise Asset Management

Asset Management

Contracts

“Oracle’s Insight Team rapidly gathered and assimilated information, leading to a comprehensive slate of recommendations. Their objective input was instrumental in solidifying the business case, which quickly gained leadership’s approval. As a result we began an implementation that will reshape hospital supply chain management to reduce cost, increase effectiveness, and, most importantly, contribute to enhanced patient care.” – Bill Cooper, Associate Vice President Management Services and Chief Procurement Officer

University of Missouri Reshapes Hospital Supply Chain Management to Reduce Cost, Increase Effectiveness

The University of Missouri (UM) is one of the nation's largest higher education institutions, with more than 63,000 students on four campuses including broad medical education programs and associated academic medical centers. The mission of the university, as a land-grant university and Missouri's only public research and doctoral-level institution, is to discover, disseminate, preserve, and apply knowledge.

Challenges

- Improve supply chain management systems, which had operational issues and limited the ability to control supply costs
- Improve operating rooms’ inventory visibility, to limit stocking costs and prevent frequent expediting of supplies
- Improve reporting and analytics to properly manage overall supply chain logistics and costs
- Consolidate environments for significant cost savings related to accounts payable functions
- Present a strong case to secure funding, as the economic downturn made it difficult to fund IT projects that would ultimately resolve these difficult process issues

Oracle Insight Accomplishments & Benefits

- Re-engaged Oracle Insight based on previous successes in working with the team to build solid business cases that resulted in tangible improvements
- Participated in a series of focused discovery sessions and thorough process analysis with the Oracle Insight team to gain a clear understanding of the university’s key supply chain issues and challenges
- Gained a detailed guide for appropriate solutions and an optimal implementation plan that included thorough resource mapping
- Validated critical needs and provided a solid business case showing very positive return on investment
- Helped UM’s procurement team secure funding for the required projects within 60 days of completing the Insight engagement