



An AT&T Company

USInternetworking (USi), Inc.
Annapolis, MD
www.usi.com

Industry:

High Technology

Employees:

Approximately 700

Oracle Products & Services:

Oracle Fusion Middleware
Oracle Application Server
Oracle BPEL Process Manager
Oracle Identity Management
Oracle Tools
PeopleSoft Enterprise FMS Suite
PeopleSoft Enterprise CRM Suite

"Oracle BPEL Process Manager is like workflow on steroids. It enabled us to move beyond the linear constraints of traditional workflow tools to build dynamic processes that are more closely aligned with our business needs and the requirements of our customers. Our use of Oracle Fusion Middleware has helped us lower costs and improve customer satisfaction." – Mike Rulf, Vice President, Advanced Engineering, USInternetworking

Proud Member:

Oracle Applications Users Group
www.oaug.org

USInternetworking Automates Provisioning Processes

Founded in 1998, USInternetworking, Inc. (USi) specializes in managed enterprise and eBusiness solutions and on-demand services for Fortune 1000 companies. USi delivers enterprise application management, managed hosting, remote management, eCommerce development and hosting, enterprise messaging and collaboration, professional services, and Software-as-a-Service (SaaS) enablement to more than 150 world-class enterprise clients in more than 30 countries.

Challenges

- Enhance value and security of services while driving down the costs of managing technology for clients
- Centralize user management, single sign-on, and provisioning platform across product and service offerings
- Gain efficiency in complying with the SAS 70 auditing standard developed by the American Institute of Certified Public Accountants

Solution

- Reduces costs significantly through a service-oriented architecture (SOA) that automates business processes and ensure regulatory compliance
- Eliminates complex manual processes that required dedicated resources to manage
- Extends best practices for user provisioning and identity management to USi's clients
- Combines Oracle Fusion Middleware's SOA and BPEL functionality with USi's standardized "wrappers" to encapsulate code components and expose them as Web services, linked together into automated processes
- Achieves SAS 70 compliance while increasing efficiency
- Incorporates third-party software, including Ariba
- Improves response times for clients and freed internal resources from back-end provisioning tasks
- Achieved significant ROI for Oracle Fusion Middleware purchase, including quick recovery of investment and costs