



Valencia Regional Health Agency  
Valencia Regional Government  
Valencia, Spain  
www.san.gva.es

#### Industry:

Healthcare

#### Annual Revenue:

US\$8.453 billion

#### Employees:

50,000

#### Oracle Products and Services:

Oracle Sourcing  
Oracle Procurement Contracts  
Oracle iProcurement  
Oracle iSupplier Portal  
Oracle Self-Service Work Requests  
Oracle Enterprise Asset Management  
Oracle CADView-3D

#### Oracle Partner:

Capgemini  
www.capgemini.es

**“With Oracle E-Business Suite and the personalized solutions developed in the Orion Logis project, the Regional Health Agency has gained a robust technological platform for logistics management, enabling our agency to grow and adapt to changing needs.”** – Rosanna Sabater, Head of Resources Planning and Coordination, Valencia Regional Health Agency, Valencia Regional Government

## Valencia Regional Health Agency Optimizes Integrated Economic and Logistics Management

The Valencia Regional Health Agency serves more than 5 million individuals through a network of 29 hospitals, 253 primary healthcare centers, 575 consultation clinics, 27 specialist centers, and more than 10,000 doctors. The agency’s Orion Logis project supports the logistical management of the Regional Health Department and its 22 local departments, including management of administrative hiring, purchases, billing and storage logistics, and stock control management.

### Challenges

- Deploy an integrated economic and logistics information management system by integrating the agency’s enterprise resource planning (ERP) system with its health information system’s supporting infrastructure
- Design a robust IT platform to provide the flexibility and adaptability the organization needs to grow and adapt to changing needs
- Rely on a single tool to manage the efficient maintenance and restocking of the agency health centers

### Solutions

- Worked with Oracle Partner Cap Gemini to implement a transversal information system integrating Oracle E-Business Suite applications and the agency’s health information system
- Avoided duplication of data, and integrated end-to-end processes—from purchases to storage, inventory, and stock maintenance—to provide users with reliable information
- Met the organization’s unique needs with flexible and easy-to-customize Oracle E-Business Suite applications
- Enabled the integration of 63 processes in 18 systems with a new economic, logistics, and human resources management plan and supporting IT infrastructure
- Improved strategic decision making by delivering information in a transparent and reliable manner
- Allowed greater traceability and ease in obtaining information needed to improve healthcare through the use of a single database
- Decentralized processes by delivering greater agility in accessing information