

# ORACLE APPLICATIONS PERFORMANCE REVIEW

## Oracle Expert Services

### AT A GLANCE

- Professional review of your Oracle E-Business Suite pre-production or production environments by Oracle experts
- Formal recommendations for optimizing the production environment
- Full knowledge transfer of Oracle Applications performance management skills to your team

*Are you planning an upgrade of your Oracle E-Business Suite to a later release, but are unsure whether your current production environment is the best one for the new version? Would you like to review your current Oracle Applications production environment to find out whether any improvements can be made? If yes, the Oracle Applications Performance Review is the service for you. Oracle's experienced applications technology consultants will conduct a full review of your Oracle Applications implementation, identify any areas of risk and provide in-depth recommendations to help you achieve a production environment that operates with optimum performance and reliability.*

### Overview

Oracle experts will work with your own implementation staff, DBA's and system administrators to review the current Oracle Applications implementation, identify areas of potential risk and provide recommendations for an improved production environment that will result in enhanced applications performance and reliability.

Asking Oracle Consulting to conduct a full Oracle Applications Performance Review provides a quick, proactive and cost-efficient way to iron out any potential performance issues or bottlenecks and minimizes the risks associated with an applications upgrade. It also provides an excellent opportunity for your staff to learn from highly trained Oracle experts about how best to deploy, troubleshoot and manage the Oracle Applications systems environment – with full knowledge transfer taking place as an integral part of the service.

### Scope of the Offering

The Oracle Applications Performance Review is designed to analyze the customer's Oracle E-Business Suite 11i implementation, conduct a rapid performance review, analyze the results of the review and provide a plan and recommendations for the next steps. Also included within the scope of the service are:

- High-level review of the architecture in place
- Review of the database configuration and the Oracle E-Business Suite 11i configuration
- Review of the current levels of application patching
- Review of Oracle Concurrent Manager set-up
- Review of production or pre-production test workloads in order to identify resource-intensive SQL or problem statements

## ORACLE CONSULTING DIFFERENTIATORS

- Oracle Expertise in delivering best practices using standardized methodology, process, tools, and resources
- Breadth of Services for Your Needs to integrate functional, technical, and change management services necessary for optimal user adoption
- Aligned with Your Goals with a cost-effective and comprehensive upgrade solution resulting in project success

- Review of current systems management procedures
- Identification of actual and potential issues together with recommendations for their resolution

### Requirements

The service applies to the review and assessment of a single Oracle Applications environment of version 11.5.x and above. The environment may be a pre-production test instance (if the assessment is conducted prior to the production implementation of the Oracle Applications) or the actual production environment.

### Major Deliverables

- Engagement summary document
- Formal presentation to the client of the findings outlined in the engagement summary
- Knowledge transfer to the client's team during the course of the review and the subsequent presentation

### How We Are Different

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle software implementations. We know Oracle best and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

### Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success.

For more information on Oracle Expert Services, please contact your local Oracle office or visit [www.oracle.com/goto/experts](http://www.oracle.com/goto/experts).

Copyright 2007, Oracle. All Rights Reserved.

This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor is it subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle, JD Edwards, PeopleSoft, and Siebel are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.