

ORACLE BACKUP AND RECOVERY SERVICE

Oracle Expert Services

AT A GLANCE

- Backup and recovery procedures tested and optimized by Oracle experts
- Be sure of the adequacy of your backup and recovery procedures
- Full knowledge transfer from Oracle experts to your team
- Written report documenting the optimized backup and recovery procedures

Are you certain your backup and recovery scenarios will work in the event of a systems failure? Have you assessed what the consequences will be if your systems became unavailable? Do you know how much time and money you'll need to get your systems up and running again? If you answered "no" to any of these questions, then our Oracle Backup and Recovery Service is for you. The Oracle Backup and Recovery Service will determine the adequacy of your current backup and recovery procedures and will reinforce these procedures where they are insufficient for your enterprise's requirements.

Overview

Inadequate backup and recovery procedures can have serious consequences for the availability of your systems and the accuracy of your data. Employees may be unable to work, causing the business to grind to a halt. Internal customers may not be able to be served, and data may become inaccurate or incomplete - all of these problems may induce high costs, and complete recovery is not always possible.

Your original backup and recovery procedures may not have been correctly implemented or are no longer meeting the needs of your enterprise. Oracle's Backup and Recovery service will allow you to gain confidence in the adequacy of your backup and recovery procedures through specialized testing and optimizing of your backup and recovery procedures.

Scope of the Offering

The Oracle Backup and Recovery service consists of three phases: Assessment, Configuration and Testing.

During the assessment phase, Oracle experts check the sufficiency of the backup and recovery measures you have in place. Then they map the data that needs to be repaired and the time required to repair it. Additionally, the Oracle experts map the backup and recovery procedures in place. Finally, using the results of this assessment, the experts design a plan for any appropriate improvements to the backup and recovery procedures.

During the configuration phase, Oracle's experts adapt your backup and recovery environment to meet your needs. With Oracle Recovery Manager, Oracle experts will create new backup and recovery procedures. Please note that any modifications to your underlying Oracle systems fall outside the scope of the Oracle Backup and Recovery service.

During the testing phase, we will simulate a system failure to check that the new

ORACLE CONSULTING DIFFERENTIATORS

- Oracle Expertise in delivering best practices using standardized methodology, process, tools, and resources
- Breadth of Services for Your Needs to integrate functional, technical, and change management services necessary for optimal user adoption
- Aligned with Your Goals with a cost-effective and comprehensive upgrade solution resulting in project success

backup and recovery procedures can adequately restore the system. Your colleagues will be deeply involved in this phase so they can then execute the correct procedures in a real-life situation.

Requirements

The Oracle Backup and Recovery Service is only applicable to Oracle Database 8i and higher. If you are running a complex environment that makes use of Oracle Parallel Clusters (OPC), Oracle Real Application Clusters (RAC), one or more standby databases or other forms of replication, please contact us to arrange an Oracle Backup and Recovery Service that is tailored to your needs.

Large databases (in excess of 100GB) and the associated testing required, or the integration of 3rd party backup and recovery tools certified with Oracle may result in additional costs. The level of effort and associated costs shall be established at the outset of the request for this service.

Major Deliverables

Presentation of findings and recommendations in a set of reports describing:

- Results of the initial assessment, including technical and business requirements
- Recommendations for procedural and architectural changes to support backup and recovery requirements
- Test scenarios and results

How We Are Different

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle software implementations. We know Oracle best and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success.

For more information on Oracle Expert Services, please contact your local Oracle office or visit www.oracle.com/goto/experts.

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