

ORACLE DATABASE 11g UPGRADE SERVICE

Oracle Expert Services

AT A GLANCE

- Professional upgrade of your Oracle Database(s) to the latest version by Oracle Experts
- Database configuration tailored to your business needs
- Upgrade of your Oracle Database(s) in line with Oracle best practices for Oracle Database 11g
- Knowledge transfer to your team on Oracle Database 11g best practices

OTHER SERVICES

You may also be interested in the following Oracle Expert Services:

- Oracle Upgrade Assessment Workshop
- Oracle Database Upgrade Service
- Oracle Database Upgrade Services – Upgrade Factory
- Oracle Change Assurance Assessment Services
- Oracle Enterprise Manager Quickstart

Do you want to upgrade to the latest version of the market leading Oracle Database, to take advantage of its enhanced availability, reliability, scalability, and manageability and cost efficiencies? Does your team lack the time or technical skills to complete the upgrade? If yes, then our Oracle Database 11g Upgrade Service is for you. Oracle experts will analyze your Oracle environment, review existing backup strategies for your existing Oracle Database(s) and perform the upgrade – all using Oracle best practices and experience drawn from hundreds of similar customer engagements.

Overview

Software upgrades are part of the regular lifecycle of managing any data center. Change management requires extensive testing and validation to reduce any potential risk to your business. Let the Oracle Experts help you upgrade to our latest release, and adopt the latest Oracle Database 11g best practices to help you manage your data center more cost effectively.

Oracle Database 11g consolidates and extends Oracle's unique ability to deliver the benefits of Grid Computing. Oracle Database 11g delivers extensive new features and enhancements in the areas of the Oracle Infrastructure Grid, Information Management, and Application Development.

Infrastructure Grid

Oracle's Infrastructure Grid technology enables systems to be built out of pools of low cost servers and storage that deliver the highest quality of service in terms of manageability, high availability, and performance.

Information Management

With the Oracle Infrastructure Grid as the foundation, Oracle provides the additional functionality needed to manage all information in the enterprise with robust security, information lifecycle management, and integrated business intelligence analytics to support fast and accurate business decisions at the lowest cost. Oracle Database 11g delivers significant improvements in the areas of content management, information integration and security.

Application Development

Oracle Database 11g adds significant new capabilities to all the major application development environments such as PL/SQL, Java, JDBC, .NET, PHP, SQL Developer and Application Express.

Scope of Offering

Oracle Experts will help you upgrade your current Oracle Database to Oracle Database 11g – our latest release. This service offering comprises the following components:

ORACLE CONSULTING
DIFFERENTIATORS

- Oracle Expertise in delivering best practices using standardized methodology, process, tools, and resources
- Breadth of Services for Your Needs to integrate functional, technical, and change management services necessary for optimal user adoption
- Aligned with Your Goals with a cost-effective and comprehensive upgrade solution resulting in project success

Phase	Activities
Review	• Review of your operational and systems constraints
Audit	• Detailed audit of current database installation including hardware and software
Backup	• Review of your backup and recovery strategies to ensure processes are in line with Oracle best practices
Upgrade Planning	• We will prepare an upgrade strategy to best meet your needs • We will work with you to devise appropriate test plans
Upgrade	• We will install, setup and run relevant upgrade tools and complete the upgrade using automated or manual techniques • Knowledge transfer to your team of Oracle Database 11g best practices
Report	• We will provide a written analysis of our engagement findings
Follow-on	• We will produce a quote for migrating additional databases

Requirements

This offering is only open to customers who have purchased Oracle Database 11g and have an active Oracle Support contract.

Key Deliverables

The key deliverable from this service is an upgraded Oracle Database and a report describing the upgrade procedure and engagement findings. This offer does not include installation or upgrade of Oracle Real Application Clusters (RAC), Oracle Data Guard, or Oracle Automated Storage Management (ASM).

Getting Started

Leverage Oracle’s methods, tools and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education and Global Delivery puts the entire Oracle team behind your success.

For more information on Oracle Expert Services, please contact your local Oracle office or visit www.oracle.com/goto/experts.

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