

ORACLE UNIVERSAL CONTENT MANAGEMENT (UCM) QUICK START SERVICE

Oracle Expert Services

AT A GLANCE

- Out-of-the-box implementation of a real production-level Oracle UCM system in approx. 20 days
- Complete involvement of key members of your team - key end-users, content managers and IT staff
- Project can be customized for your unique business needs
- Full knowledge transfer enabling you to rapidly progress your UCM projects
- Reduced risk in start-up phase with complete support from Oracle Experts

RELATED SERVICES:

The following services are also available:

- Oracle Content Management Implementation Advisor
- Oracle Content Management Implementation Roadmap

Oracle Content Management is a portfolio of industry-leading solutions that delivers a new level of integration and productivity across the entire spectrum of unstructured content. Building a strategic enterprise content management infrastructure for content and applications helps you to reduce costs, easily share content across your enterprise, automate expensive, time-intensive and manual processes, and consolidate multiple Web sites onto a single platform for centralized management. The Oracle Universal Content Management (UCM) Quick Start Service provides an easy way to fast track your Oracle Content Management implementation projects by leveraging Oracle UCM Experts. Our Oracle experts will work with you to deliver an out-of-the-box production-level pilot implementation of Oracle UCM tailored to your business needs, and provide a complete knowledge transfer to your employees enabling you to progress to the next steps in your implementation with confidence.

Overview

Oracle Universal Content Management (UCM) is the industry's most unified enterprise content management platform. Oracle UCM enables you to leverage market-leading document management, Web Content Management, digital asset management, and records retention functionality to build and complement your business applications.

Do you want to take your first steps with the Oracle UCM product but are unsure as to how to begin? If yes, Oracle Consulting can guide you along, using a proven approach, with well-defined steps and activities.

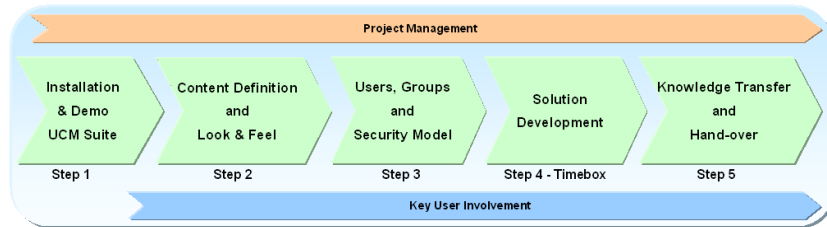
Scope of Offering

Our Oracle Experts will show you the most appropriate ways to implement the Oracle UCM products, and help you avoid the typical pitfalls. The result will be an operational production system, and trained personnel that will be actively involved in the project.

This service is a typically a 20 day engagement which will require participation from key resources in your organization. The implementation is workshop-driven, and focused around the 5 main steps outlined below. For each step, the purpose, key activities, and required participants from your organization are detailed. This approach is based on the experience our consultants acquired in doing multiple projects, and covers the typical steps you need to consider when implementing a Content Management solution.

ORACLE CONSULTING DIFFERENTIATORS

- Oracle Expertise in delivering best practices using standardized methodology, process, tools, and resources
- Breadth of Services for Your Needs to integrate functional, technical, and change management services necessary for optimal user adoption
- Aligned with Your Goals with a cost-effective and comprehensive implementation solution resulting in project success



Picture 1: Method Phasing in 5 steps

Based on your specific situation, we will discuss the 5 steps in detail and ensure the activities are focused on your specific requirements and priorities – functional and technical. The content and structure of the workshops typically include:

- Installation and demo of Oracle UCM
- Components architecture workshop with IT personnel
- Time-boxed solution development of next steps
- Knowledge transfer to our team

Customer Benefits

Starting a new project with close guidance by experienced Enterprise Content Management (ECM) experts allows you to get the most out of the standard features of Oracle UCM, and gives you a broad view on the possibilities of the product. Reduce risk in your ECM projects by allowing our experts to setup and configure your first customizations based on their extensive experience in the field, putting your own personnel immediately on the right track.

Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. For more information on Oracle Expert Services, please contact your local Oracle Consulting representative or visit www.oracle.com/goto/emeaexperts.

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