

# ORACLE HIGH AVAILABILITY SCOPE AND ASSESSMENT

## Oracle Expert Services

### AT A GLANCE

- Comprehensive method guidelines
- Structured deliverable templates
- Quality control checkpoints built-in to mitigate risk
- Proven Oracle techniques and approaches to high availability, including database and middleware

*Does your system offer the levels of availability that your organization requires? Is your organization getting the maximum value from its investment in its Oracle systems? If you need answers to questions like these, but lack the time and resource to conduct a full assessment, then the Oracle High Availability Scope and Assessment service is for you. All aspects of availability are explored; your processes, procedures, service levels and historical trends as well as technical systems functionality to ensure your maximum confidence in application delivery.*

### Overview

The Oracle High Availability Scope and Assessment service identifies systems and software delivery bottlenecks, determines appropriate hardware redundancy to minimize the impact of component breakdowns, and recommends monitoring and mitigation techniques to detect and deflect problems. This service will evaluate the current or proposed platform components and software, system workloads, and policies, then assess risk and provide tailored strategies, policies, and actions that will meet your defined needs.

The Oracle High Availability Scope and Assessment service is the first step in a lifecycle of well-defined services focused on the broad spectrum of high availability issues in your e-business implementation. Availability means business to an e-business – as few as seven seconds of non-response can sacrifice a customer to your competitors. Don't risk your e-business on an untested architecture. The Oracle High Availability Scope and Assessment service should be your first step to availability assurance.

The Oracle High Availability Scope and Assessment Service has been developed to help organizations, large or small, make the most of their Oracle implementations. It forms part of Oracle Expert Architecture Services, which deliver a modular and complete set of e-business infrastructure services based on Oracle's best practices and proven technologies.

### Scope of the Offering

The Oracle High Availability Scope and Assessment service includes the following tasks:

- Define assessment criteria
- Define high level requirements
- Document system baseline

## ORACLE CONSULTING DIFFERENTIATORS

- Oracle Expertise in delivering best practices using standardized methodology, process, tools, and resources
- Breadth of Services for Your Needs to integrate functional, technical, and change management services necessary for optimal user adoption
- Aligned with Your Goals with a cost-effective and comprehensive upgrade solution resulting in project success

- Generate findings, recommendations, and conceptual architecture

The Oracle High Availability Scope and Assessment service is designed to achieve the fundamental requirements for the analysis and design phase. In the course of the assessment, we will identify high leverage areas for availability with the objective of a high return on investment.

### Requirements

The following related products and services are required:

- Oracle Database 9i or later
- An ongoing contract with Oracle Support

### Major Deliverables

The following deliverables will be generated during the project:

- High-Level Requirements Matrix
- Current System Architecture Diagram (Baseline)
- Conceptual Architecture Diagram
- Findings and Recommendations

### How We Are Different

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle software implementations. We know Oracle best and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

### Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success.

For more information on Oracle Expert Services, please contact your local Oracle office or visit [www.oracle.com/goto/experts](http://www.oracle.com/goto/experts).

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