

ORACLE ENTERPRISE MANAGER QUICKSTART

Oracle Expert Services

AT A GLANCE

- Reduce and control your systems management costs
- Learn how to take advantage of new Grid Computing architectures
- Professional implementation of Oracle Enterprise Manager 10g
- Full knowledge transfer to your team

OTHER SERVICES

You may also be interested in the following Oracle Expert Services:

- Oracle Database Upgrade Service
- Oracle Database 11g Upgrade Service
- Oracle Database Upgrade Services - Upgrade Factory
- Oracle Enterprise Manager Quickstart
- Oracle Backup and Recovery Service

Are you aware of the amount of time, money and effort your DBAs have to spend on managing your Oracle environments? Do you know how much the administrative requirement increases with the addition of each new server? Would you like to have better control on your infrastructure management costs and improve the governance and process surrounding the management of your applications and data? If yes, then our Oracle Enterprise Manager 10g Quickstart service is for you. Our service will deliver an expert implementation of Oracle Enterprise Manager 10g tailored to your business needs, and full knowledge transfer to your team so they can immediately take full advantage of the product's advanced systems management and governance capabilities.

Overview

Historically, the cost of managing large numbers of systems increases with each new system added to the enterprise. It is difficult to maintain management costs in large environments with traditional management solutions that do not scale. Oracle Enterprise Manager 10g enables you to lower the cost of managing your data center, achieve better business results and stay competitive.

Oracle Enterprise Manager 10g with Oracle Grid Control is designed to address the specific complexities facing administrators when managing Grid infrastructures or similarly large environments. Built with robust functionality for managing both small and large numbers of systems, Oracle Enterprise Manager 10g with Oracle Grid Control automates critical operations enabling your administrators to reduce task times and minimize the risks typically associated with the addition of new systems into your data-center.

In order to successfully deliver applications in a Grid environment, administrators must constantly ensure the performance and availability of those applications meets acceptable service levels. Oracle Enterprise Manager 10g with Oracle Grid Control is the most comprehensive solution for managing application service levels for the Oracle environment.

Monitoring non-Oracle Systems

Oracle Enterprise Manager Management Plug-ins and Connectors present a significant improvement in scope and depth of systems management. System Administrators, now have the ability to monitor and manage their complete application stack - from custom software modules to the underlying infrastructure elements. The Oracle Enterprise Manager Management Plug-ins and Connectors

ORACLE CONSULTING
DIFFERENTIATORS

- Oracle Expertise in delivering best practices using standardized methodology, process, tools, and resources
- Breadth of Services for Your Needs to integrate functional, technical, and change management services necessary for optimal user adoption
- Aligned with Your Goals with a cost-effective and comprehensive monitoring solution resulting in project success

extend the monitoring and management functionality of Oracle Enterprise Manager 10g with Oracle Grid Control to increase user productivity. Categories include:

- Database Management
- Enterprise Systems Management
- Host Management
- Middleware Management
- Network Management
- Packaged Applications Management
- Storage Management
- All Management Plug-ins

Scope of Offering

The Oracle Enterprise Manager 10g Quickstart service, is a complete Oracle Enterprise Manager 10g implementation customized to your business needs and offers the following elements:

- **Assessment Services:** We offer an Enterprise Systems Management Assessment Services where we map management requirements to system functionality and identify gaps
- **Installation Services:** We can install and pre-configure Oracle Enterprise Manager 10g tailored to your environment and business needs
- **Deployment and Rollout Services:** We offer a range of deployment and rollout services to support the deployment and management of IT infrastructure. We can offer the following:

| Deployment and Rollout Services | Tasks |
|--|---|
| <p>Oracle Enterprise Manager 10g with Oracle Grid Control</p> | <ul style="list-style-type: none"> • Implementation of Oracle Enterprise Manager 10g with Oracle Grid Control to centrally manage your Oracle IT infrastructure • Includes systems running Oracle and non-Oracle technologies |
| <p>Infrastructure Management</p> | <ul style="list-style-type: none"> • Review your data center infrastructure to identify key applications, databases, application servers and operating systems. • Study of planned downtime schedules, available outage statistics and current issue logs |

| Deployment and Rollout Services | Tasks |
|---------------------------------------|---|
| Diagnostics: Tuning | <ul style="list-style-type: none"> Automation of the entire application tuning process to help you lower database management costs while enhancing performance and reliability |
| Configuration Management | <ul style="list-style-type: none"> Automation of the entire application tuning process to help you lower database management costs while enhancing performance and reliability Automation of the time-consuming and often error prone process of managing software and hardware configurations and deployments within your data center Oracle Enterprise Manager Configuration Management Packs provide capabilities such as search and compare across all systems, configuration monitoring, policy management and compliance support, security configuration scoring and dashboards, and comprehensive reporting |
| Provisioning | <ul style="list-style-type: none"> Automation of the deployment of software, applications, and patches within your IT infrastructure Oracle Enterprise Manager 10g Provisioning Pack provides functionality for provisioning of operating systems and software images, cloning of existing installations and software, and patching |
| Service Level Management (SLM) | <ul style="list-style-type: none"> Automation of monitoring and reporting on the availability, performance, and service level compliance of critical services within your IT infrastructure Definition key SLM metrics with your teams Installation and configuration of components to execute defined SLM transactions from remote sites (known as beacons) |

- **Extension Services:** The offering may be extended to add additional Plug-in Development services to extend Oracle Grid Control to monitor custom components

Requirements

Oracle Enterprise Manager 10g Quickstart service requires the following elements:

- Oracle Database 10g or higher is required to utilize all of the Oracle Enterprise Manager 10g advanced diagnostic tools
- All relevant Oracle Enterprise Manager 10g packs must be licensed
- The client must provide a host to run Oracle Enterprise Manager 10g
- Remote Oracle Databases must have network connectivity to the Oracle Enterprise Manager 10g central management repository
- Customer staff should have a basic working knowledge of their Oracle products

Major Deliverables

- Oracle Enterprise Manager 10g repository and Oracle Enterprise Manager 10g Management Server installation and configuration
- Oracle Enterprise Manager 10g Web-site and Oracle Intelligent Agent installation and configuration
- High-Level Requirements Matrix based on your business requirements
- Current System Architecture Diagram (Baseline) for your data-center
- Conceptual Architecture Diagram
- Findings and Recommendations (including skills requirements)

Getting Started

Leverage Oracle's methods, tools and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education and Global Delivery puts the entire Oracle team behind your success.

For more information on Oracle Expert Services, please contact your local Oracle office or visit www.oracle.com/goto/experts.

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