

ORACLE PASSWORD MANAGEMENT QUICKSTART

Oracle Expert Services

AT A GLANCE

- Increased Password security with reduced operational risk
- Reduced Help Desk Costs
- Increased security and streamlined operations
- Leverage Oracle experts to significantly increase the benefit and return of your Oracle investment
- Maximize benefit by extending solution scope to create a roadmap to security

Are you concerned about the effort taken to reset passwords in your enterprise? Is the security of your organization being compromised by weak passwords and policy enforcements as users struggle to remember growing numbers of passwords? Are you looking to make more strategic investments in Enterprise Identity Management (IdM) but struggle to start? Oracle Password Management Quickstart Service is a packaged password management solution, aimed at controlling data-center user password management costs and improving user experience across the enterprise. It is designed as an entry point to more strategic and often complex Identity Management solutions.

Overview

Numerous studies by analyst companies and consultants have illustrated that password management is a critical security, cost and usability concern in almost every large enterprise today. The increasing volume of Help Desk calls driven by password-reset requests is sending IT costs skyrocketing.

Everyone has experienced the annoyance and frustration resulting from password-related problems. When passwords are forgotten, productivity comes to a stop. To resume work, Help Desks must be called, individuals must be authenticated, and a temporary password must be assigned and manually activated by Help Desk staff. Oracle Password Management Quickstart gives you a cost-efficient, flexible and effective mechanism that addresses these challenges, while enabling IT to provide a secure and responsive environment.

Scope of Offering

Oracle Password Management Quickstart service is offered to customers who wish to resolve password management issues whilst building the foundation for further more strategic investments in IdM. This service provides you with an “out-of-the-box” solution that will reset a Windows desktop password - while also synchronizing the same password to two other dedicated resource types; thus laying the foundations for easy expansion of further IT resources as required.

Oracle Password Management Quickstart introduces you to Oracle’s world-class Identity Management product – Oracle Identity Manager. Oracle experts will work with you and your team in the planning and delivery of your Password Management solution. You will be assigned a dedicated Oracle Lead Architect who will work with you and your teams to:

ORACLE CONSULTING DIFFERENTIATORS

- Oracle Expertise in delivering best practices using standardized methodology, process, tools, and resources
- Breadth of Services for Your Needs to integrate functional, technical, and change management services necessary for optimal user adoption
- Aligned with Your Goals with a cost-effective and comprehensive solution resulting in project success

- Assess the suitability of Password Management in your organization
- Design and Develop the Password Management solution with your enterprise architects
- Deliver a production environment Password Management solution

Requirements

- Customer must obtain licenses for Oracle Identity Manager, please contact Oracle Consulting Services for further details
- Supported development environment for Oracle Identity Manager with pre-installed software including any third-party identity and directory tools such as Microsoft Active Directory
- Other system requirements also apply, please contact Oracle Consulting Services for further details

Major Deliverables

The following deliverables will be generated from this service:

- A production environment Password Management solution designed and developed by Oracle Experts with your enterprise architects.
- An Identity Repository containing entries relating to the full user community from trusted authoritative sources e.g. Oracle HRMS, Oracle's PeopleSoft or 3rd Party LDAP sources. We will setup process to periodically reconcile identities between the Password Management solution and trusted sources.
- A web-based tool to allow users in your organization to reset their own passwords. We also provide a centralized administrative access allowing your IT departments to reset user passwords to enforce password policies.
- Knowledge transfer on Oracle's Password Management and IdM offerings

Getting Started

Leverage Oracle's methods, tools and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education and Global Delivery puts the entire Oracle team behind your success.

For more information on Oracle Expert Services, please contact your local Oracle office or visit www.oracle.com/goto/experts.

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