

ORACLE DOCUMAKER



CREATE AND DISTRIBUTE POWERFUL, PERSUASIVE, AND EFFECTIVE CUSTOMER COMMUNICATIONS WITH MINIMAL DEPENDENCE ON YOUR IT STAFF.

KEY FEATURES

- Interactive, dynamic publishing for real-time, on-demand documents
- Legacy conversion capabilities, helping insurers maintain the intelligence and integrity of their data
- Support for the widest variety of formats, platforms, databases, integration methods, and print streams for the insurance industry
- Industry-leading support for high-volume output and enterprisewide document output management
- Enhanced reporting, including library and deployment validation reports, trigger rule usage reports, and variable field analysis reports

KEY BENEFITS

- Eliminate printing and mailing costs with online viewing.
- Eliminate the costs of preprinted forms.
- Shorten future document preparation by reusing electronically captured and stored data.
- Reduce delays and processing time by automating routing and workflow.
- Speed service and make agent life easier.
- Eliminate form spoilage.

Policies, endorsements, and renewals. Claims correspondence, marketing campaigns, bills, and statements. These are all critical to your business. And they can all be addressed with one powerful product—Oracle Documaker.

A Powerful, Market-Leading Publishing Platform

Oracle Documaker is a powerful, dynamic publishing platform used by insurers worldwide to acquire, create, manage, and present batch, real-time, and interactive customer communications. It is designed to put power in the hands of business users, giving them the flexibility to create interactive, dynamic documents on demand.

Spanning the entire lifecycle of an insurance policy, Oracle Documaker helps insurers manage customer communications enterprisewide—including policy production, correspondence, and cross-selling campaigns—across all locations and lines of business. The industry-leading platform offers a cost-effective way to address the design, production, and multichannel distribution of a broad array of customer-facing insurance documents. With robust functionality and cutting-edge technical capabilities, it maximizes efficiencies, ensures compliance, and enhances customer service.

As with all Oracle products, Oracle Documaker is based on open standards and integrates easily into today's service-oriented architecture environments. Oracle Documaker enables the agility and flexibility insurers need to roll out new products quickly and remain competitive.

Delivering Easy-to-Use Functionality

Oracle Documaker's intuitive, easy-to-use design tool empowers business users to create powerful, persuasive customer communications, minimizing their dependence on overwhelmed IT staff. Marketing executives, claims representatives, and line-of-business managers can all produce dynamic, "intelligent" transactional documents that transmit data and content.

Oracle Documaker dramatically reduces the time required to write new business—in some cases reducing policy issuance time by as much as 80 percent. And with access to a library of preapproved industry content, such as International Organization for Standardization and Association for Cooperative Operations Research and Development forms, it helps accelerate new business even further.

Oracle Documaker provides

- Interactive, dynamic publishing for real-time, on-demand documents such as policies, billing reminders, renewal letters, and claims correspondence

- Expanded conversion capabilities, helping insurers maintain the intelligence and integrity of their data during legacy system migrations
- Support for the widest variety of formats, platforms, databases, integration methods, and print streams for the insurance industry
- Improved ease of application development
- Industry-leading support for high-volume output and enterprisewide document output management
- Enhanced styles, tables, and templates
- Advanced charting and graphics wizard
- Flesch scoring with full readability statistics
- 2-D Data Matrix bar code support
- Signature placeholders in PDFs for use with third-party PDF electronic signature solutions
- Enhanced reporting, including library and deployment validation reports, trigger rule usage reports, and variable field analysis reports

Increasing Operational Efficiencies and Reducing Costs

With Oracle Documaker you can automate lines of business that were previously considered too small, too specialized, or too expensive. And by re-engineering your paper-intensive processes into electronic workflows, you can dramatically shorten the time to introduce a new product or realize revenue. In addition, Oracle Documaker enables a green work environment by promoting paperless procedures and interactive, on-demand processes.

By using Oracle Documaker's automated insertion fields, you'll reduce the time, errors, and labor costs associated with manual processing and input, and ensure accuracy and compliance. This capability not only improves your response time, but produces more-attractive policies and communications, which result in increased customer satisfaction.

Oracle Documaker also helps you

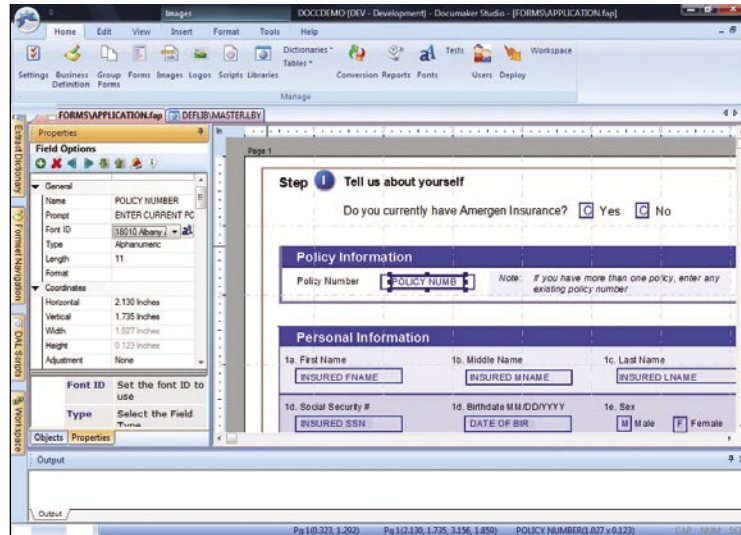
- Eliminate printing and mailing costs with online viewing
- Eliminate the costs of preprinted forms
- Shorten future document preparation by reusing electronically captured and stored data
- Reduce delays and processing time by automating routing and workflow
- Speed service and make agent life easier
- Produce personalized communications, which improve the customer experience
- Create forms to include static content and variable fields while controlling font selection and object placement

RELATED PRODUCTS

Oracle Documaker is a powerful, dynamic, and flexible publishing platform used by insurers to acquire, create, manage, and present batch, real-time, and interactive customer communications on demand.

RELATED PRODUCTS

- Oracle Insurance Inscribe Rating and Underwriting
- Oracle Insurance Illustration
- Oracle Insurance New Business
- Oracle Insurance Unit Value
- Oracle Insurance Rules Palette



Oracle Documaker's form content combines static content and variable fields with controlled font selection and object placement.

Delivering Excellence to the Insurance Market

Oracle is committed to the insurance industry. Whether it's product development, sales, account management, or support, Oracle is focused on surpassing your expectations with each and every interaction.

Contact Us

For more information about Oracle Documaker, please visit oracle.com or call +1.800.ORACLE1 to speak to an Oracle representative.

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