

# ORACLE FLEXCUBE INVESTOR SERVICING



## KEY FEATURES

- Highly parameterized solution
- Comprehensive business rules engine for products, funds, and fee structures
- A single view of the customer across relationships
- Efficient entity and intermediary management—agents, brokers, distributors, and registrars
- Multicurrency support and Euro compliance
- Highly scalable solution built on open standards
- Support for complex fund and fee structures

## KEY BENEFITS

- Increase customer satisfaction through end-to-end investor servicing.
- Improve cross-selling by enabling anywhere transactions across all customer touchpoints.
- Configure and launch new fund structures rapidly with flexible product definitions.
- Reduce operational costs through process automation across intermediaries, funds, and hierarchies.
- Minimize transaction times through an intuitive, guided user interface.
- Future-proof your investments by simplifying application administration and integration

*Fund management companies today are constantly seeking innovative ways to sustain their market lead and respond rapidly to business challenges. Oracle FLEXCUBE Investor Servicing is a comprehensive transfer agency and fund distribution system that can help fund management companies, address their business challenges, and manage complex workflow procedures effectively.*

### **The Agility to Serve Varied Business Segments**

Oracle FLEXCUBE Investor Servicing is a comprehensive transfer agency and fund distribution system that automates the manufacturing and distribution of investment portfolios. The solution automates the entire value chain of investment portfolios, by providing functionality to address the needs of fund managers, distributors, and broker/dealers as well as outsourced, multientity, and multijurisdictional transfer agencies. Multiple businesses, such as in-house transfer agent and unit trust, transfer agent and registry service, fund distribution house, integrated fund distribution, and registry service companies have deployed Oracle FLEXCUBE Investor Servicing to future-proof their IT investments.

### **Improved Customer Services Through Process Automation Across the Distribution Cycle**

Oracle FLEXCUBE Investor Servicing aligns and automates the back-office and front-office processes associated with a transfer agency and investor servicing business processing cycle, delivering improvements in operational efficiencies.

Oracle FLEXCUBE Investor Servicing allows seamless delivery of funds and products to end investors through automation of self-service enabled by Oracle FLEXCUBE Direct Banking, enabling access via the internet, Wireless Application Protocol (WAP) devices, and text-message-based interaction or by integration with an existing front-end application.

### **Shorter Time to Market with Flexible Product Definitions**

The ability to respond to changing market dynamics rapidly through new, and often complex, offerings delivers a definite competitive advantage. With a comprehensive business rules engine for products, funds, and fee structures, Oracle FLEXCUBE Investor Servicing allows fund management companies to configure and launch new products rapidly. The fund administrator module of the product enables fund administrators to set key parameters to create and administer complex fund structures, fees, and intermediaries for any offering.

**RELATED PRODUCTS AND SERVICES**

Oracle FLEXCUBE is a comprehensive software suite that addresses all your banking needs through a single platform. Designed and built specifically for the banking industry, Oracle FLEXCUBE is unsurpassed in flexibility, scalability, and functionality. To date, large financial institutions around the world have chosen to standardize their operations on Oracle FLEXCUBE.

ADDITIONAL ORACLE FLEXCUBE SOLUTIONS:

- Oracle FLEXCUBE Universal Banking
- Oracle FLEXCUBE Core Banking
- Oracle FLEXCUBE Direct Banking
- Oracle FLEXCUBE Lending and Leasing
- Oracle FLEXCUBE Private Banking
- Oracle FLEXCUBE Islamic Banking

**Minimized Transaction Times via an Intuitive, Guided User Interface**

Oracle FLEXCUBE Investor Servicing's user-friendly interface is entirely browser-based and intuitively guides users with relevant online help and validation checks. The guided approach enables users to focus on their job while experts build in the processes and requirements to minimize errors that may occur in the frantic pace of financial markets and investor portfolio management.

The task-based user interface delivers high throughput via easy access to task lists, customer profiles, and transaction context. It is XML-based and allows easy change of screens without adversely affecting the underlying business logic.

**"Future-Proof" Investments Through an Open Architecture**

Oracle FLEXCUBE Investor Servicing is built on an open architecture and business design that deliver increased efficiency and streamline business processes. With its advanced integration capabilities and wide range of Web services, Oracle FLEXCUBE Investor Servicing can be easily integrated with any legacy or third-party solution, enabling banks to renew and transform their systems to keep pace with market demands. The solution enables fund management companies to choose the platform and configuration that best suits their business needs.

**Highly Scalable Platform**

Oracle FLEXCUBE Investor Servicing leverages the Java 2 Platform, Enterprise Edition (J2EE) framework to deliver the benefits of an open, scalable platform. The application uses an *n*-tier architecture that can easily scale up to handle growth in transaction volumes. Scalability is further enhanced through the following features and functionality:

- Multithreaded processes that automate day- and period-end operations
- A defaulting mechanism that minimizes user inputs to reduce transaction times
- Online, real-time processing that uses effective caching and buffering of required reference data
- Administration tools that simplify transactional load balancing, disaster recovery, and failover
- Multilingual and multilocation deployments designed to manage time zone and other internationalization issues for global operations

**Contact Us**

For more information about Oracle FLEXCUBE Investor Servicing, please visit [oracle.com/financialservices](http://oracle.com/financialservices) or email us at [marketing@iflexsolutions.com](mailto:marketing@iflexsolutions.com).

Copyright © 2008, Oracle and/or its affiliates. All rights reserved.

This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor is it subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle is a registered trademark of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners. 1108