

# SWIFTNET SERVICES FROM ORACLE FINANCIAL SERVICES SOFTWARE



HELPING FINANCIAL INSTITUTIONS MAXIMIZE THEIR RETURNS ON SWIFTNET INVESTMENTS

## FEATURES

- Unique end-to-end implementation methodology
- Offerings cover consulting, implementation support interfaces, and services on SWIFTNet
- Onsite/offshore resource insourcing and 24/7 support
- Customized on-the-job training for technical and operational staff

## BENEFITS

- Reduce costs through optimized components.
- Gain access to technical experts and specialists with experience in the global support and maintenance of SWIFTNet infrastructure.
- Implement SWIFTNet services and integrate solutions such as SWIFTNet Accord.

*Today, many new and compelling challenges in the messaging space are driving financial institutions to maximize their returns on SWIFTNet investments. These organizations are looking at centralizing SWIFTNet messages, adopting International Organization for Standardization 20022 message standards, subscribing to new SWIFTNet solutions, and extending their reach to players such as market infrastructure and corporate customers. Oracle Financial Services Software is the leading IT solutions provider to the financial services industry. As a SWIFT-accredited SWIFTReady service provider, Oracle Financial Services Software can help your organization prepare a road map for its SWIFTNet products and solutions.*

## **Partner with Oracle Financial Services Software for SWIFTNet Consulting, Implementation, and Support Services**

Oracle Financial Services Software's SWIFT-accredited SWIFTNet consultants possess a deep and intuitive understanding of the financial messaging domain—in particular, of the Society for Worldwide Interbank Financial Telecommunication (SWIFT) and its changing requirements—and the business needs of financial institutions. These experts are well-equipped to offer you consulting, implementation, and support services on a SWIFTNet infrastructure.

## **Talk to SWIFTNet Consultants from Oracle Financial Services Software**

Certified by the SWIFT Service Partner program, Oracle Financial Services Software's experts have consulted on numerous projects to help multinational banks and financial institutions worldwide implement their SWIFTNet initiatives. From selecting the connectivity pack, through sizing and installing the necessary hardware, to configuring and integrating the SWIFT interfaces and solutions, Oracle's consultants work with customers every step of the way—and beyond, by maintaining the SWIFTNet infrastructure through Oracle's cost-effective, 24/7 onsite/offshore support model. One of the largest SWIFTNet infrastructures in the world—carrying nearly 6 percent of the total FIN (financial application) traffic—is a key Oracle Financial Services Software project.

Your organization can benefit from Oracle Financial Services Software with

- Consulting services for secure IP network connectivity, along with the implementation, configuration, and maintenance of SWIFTNet infrastructure

components—including SWIFT Alliance Gateways (SAGs), SWIFT Alliance Webstations (SABs), SWIFT Alliance Access/Entry (SAA/E), SWIFT Alliance Messenger (SAM), and SWIFTNet Link (SNL)—establishing closed user groups in real-time gross settlement or corporate environments, and integrating back-office applications

- High-end, techno-functional consulting services for financial institutions to implement new SWIFTNet services and integrate solutions such as SWIFTNet Accord, SWIFTNet Trade Services Utility (TSU), SWIFTNet Funds, and SWIFTNet Exceptions and Investigations (E&I)
- Customized on-the-job training, allowing technical and operational staff to achieve straight-through processing expertise in the payments segment

More important, when you partner with Oracle Financial Services Software, your organization gains

- Access to SWIFT-accredited technical experts and a large pool of specialists with significant experience in the global support and maintenance of SWIFTNet infrastructure for large banks
- Reduced costs resulting from the onsite/offshore nature of Oracle's implementation methodology
- Readily available infrastructure and minimum turnaround times for SWIFTNet support services, a result of Oracle's experience with ongoing global assignments
- 24/7 support, ensuring seamless operation
- In-place processes for production support assignments
- Smoother implementation of newer SWIFTNet services such as SWIFTNet Accord, SWIFTNet TSU, SWIFTNet Funds, and SWIFTNet E&I
- Network provisioning
- End-user training

### **Further Value-Added Services**

Oracle Financial Services Software also offers the following value-added services:

- Consulting and implementation services for SWIFTNet Phase 2 migration
- Consulting services and customized technical and operational training, allowing new SWIFT members and participants to connect to SWIFTNet
- Establishment of disaster recovery sites to ensure continuity of business (COB)
- Consulting services for
  - Creating a SWIFTNet road map, including technical and functional upgrades to SWIFTNet infrastructure
  - Implementing end-to-end consumer-to-business solutions over SWIFTNet

**RELATED SERVICES AND SOLUTIONS**

Oracle delivers a comprehensive portfolio of applications, technology, and services to help customers get the most out of their investments in financial messaging services and standards. With Oracle's financial messaging solutions and services, customers can integrate their complete range of applications that are generating and receiving financial messages using global standards and networks—from supporting front-office trading standards (such as FIX) through integrating with payments (such as SEPA) and securities settlement infrastructures through SWIFT.

**FINANCIAL MESSAGING INTEGRATION SERVICES**

- Offers a portfolio of financial messaging applications
- Provides SWIFT implementation and integration services

**RELATED SOLUTIONS**

- Oracle Service Bus for Financial Services: SWIFTReady Financial EAI Label
- Oracle FLEXCUBE Messaging Hub
- Oracle's PeopleSoft Financial Gateway: Supports EDI ANSI X.12 EDI, BAI, EDIFACT, ISO20022, Fedwire, NACHA, and SWIFT messaging standards

- Integration of business applications with SWIFTNet components and interfaces through supported adapters, including Transaction Delivery Agent, SNL Remote API, and IBM WebSphere Message Queuing
- Integration of business applications with SWIFTNet components and interfaces
- SWIFT-mandated technical upgrades
- Configuration and facilitation of browse links for various types of market infrastructure such as Continuous Linked Settlement Bank and Banca d'Italia's BiRel
- Site-specific, best-practice process documentation and audits
- Global CoB setup and test execution
- Problem tracking with SWIFT
- Professional consultancy and single point of reference

**Contact Us**

For more information about Oracle Financial Services Software's SWIFTNet services, please visit [oracle.com](http://oracle.com) or call +1.800.ORACLE1 to speak to an Oracle representative, or e-mail us at [financialservices\\_ww@oracle.com](mailto:financialservices_ww@oracle.com).



Oracle is committed to developing practices and products that help protect the environment

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