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ORACLE ENTERPRISE TAXATION MANAGEMENT

A COMPREHENSIVE APPROACH

YOU GET:

- Registration
- Returns processing
- Taxpayer accounting and assessment
- Case management
- Collections
- Revenue accounting
- Business intelligence...
- ... All in one package

Oracle Enterprise Taxation Management is specifically designed to support the challenges of tax and revenue agencies worldwide, expanding Oracle's commitment to the public sector industry. It is a secure, tax-specific, commercial off-the-shelf (COTS) software solution that enables tax and revenue authorities to optimize all aspects of the revenue collection process and quickly respond to tax law and regulatory changes.

Meet Today's Needs and Scale for Tomorrow

Oracle Enterprise Taxation Management is a comprehensive, end-to-end tax management solution that provides a flexible and configurable alternative to custom-built systems. It creates a single view of the taxpayer by consolidating information from multiple legacy systems across all tax and revenue sources, resulting in improved revenue generation, tracking, compliance, and customer service.

Oracle Enterprise Taxation Management's solid and proven services-oriented architecture (SOA), based on Java 2 Platform, Enterprise Edition (J2EE) standards, makes it easy to deploy and easy to integrate, lowering your total cost of ownership.

Replace Your Legacy System With a True COTS Product

For decades, tax authorities have had limited choices in acquiring software that met their jurisdiction's requirements. They often developed it themselves, or they hired consultants and associated vendors to develop custom/transfer solutions.

Today, legacy and transfer systems are unwieldy and expensive to maintain. Original developers have retired, and few understand what is inside the "black box." As a result, simple changes turn into high-risk, high-cost projects.

Oracle Enterprise Taxation Management is a vendor-developed, vendor-supported, COTS application that delivers

- Configuration-driven business rules. During implementation, you can choose options that tailor the system to your needs. Going forward, configuration tables let you implement changes in hours instead of weeks or months. Configuration means no expensive and time-consuming code changes.

- Plug-in configuration that lets you fine-tune business processes. Plug-ins are easy to deploy and maintain. You are able to retain them, with no need for rewrites or re-implementation, through multiple system upgrades. This results in lower deployment and upgrade costs.
- Regular updates and upgrades that keep you up-to-date with technology advances as well as with local and international best practices.
- 24/7 back-up service whenever and wherever you need it.
- Expandability. With Oracle Enterprise Taxation Management, it's easy to add new business rules and new revenue sources.

Provide Full Support for Tax Agencies

Oracle Enterprise Taxation Management offers full support to successfully help tax agencies meet mission-critical objectives.

- Full documentation
- Training programs and materials
- Pre-sales staff to provide sample configurations, demos, and presentations
- Product experts to respond to any issue 24/7
- Highly-trained staff dedicated to servicing tax agencies who can, as needed, work with you to ensure a high-quality, fast implementation

Align Business Processes With Agency Priorities

Oracle provides a flexible framework that you can build on. Our standards-based J2EE architecture lets you develop, manage, and maintain the application using resources that are readily available in the market. Our use of plug-ins to drive the tailoring that every agency needs reduces the traditional risk associated with custom development. Oracle Enterprise Taxation Management

- Is taxpayer-centric. It enables you to address tax agencies' needs for a 360-degree view of the taxpayer across multiple taxes and across the entire taxpayer lifespan. The solution uses a common taxpayer database to promote intra-agency consistency, and enables your staff to manage individual cases expeditiously.
- Increases the flexibility of your tax management business processes. Screen labels conform to general tax agency needs but can also be changed to respond to specific situations.
- Easily adapts to local rules, regulations, and practices. The solution serves as a springboard from which you and your clients can execute creative collection strategies, configure complex payment application rules, vary strategies by taxpayer segment, and test scenarios before they are put into production.
- Reduces your costs to develop and test new software. The solution maximizes your ability to address multiple agency needs by handling a variety of revenue sources that include sales taxes, income taxes, vehicle taxes, royalties, and more.

Oracle Enterprise Taxation Management lowers your total cost of ownership.

- The solution is designed from the ground up for easy implementation, maintenance, and use.
- Taxpayer accounting and revenue accounting are supported in the same solution.
- Scripting or error and case types are easy to define—without programmer intervention.
- The solution upgrades easily and quickly, often over a weekend. And Oracle upgrades preserve the tailoring and interfaces already in place, so there's no rework or lost effort.

Oracle Enterprise Taxation Management reduces agency risk.

- Scripts and business process assistants help staff learn difficult regulations and procedures, and also ensure that taxpayers receive consistent treatment and accurate answers to their most complex and difficult questions.
- The solution meets exacting security standards and audits all transactions.
- Configurability means the solution adapts easily and quickly to tax and regulation changes, ensuring agency compliance.
- Scalability ensures easy expansion as the taxpayer base grows.
- Built-in case management tracks enforcement, mitigating the risk of missing deadlines or failing to follow up.

Oracle Enterprise Taxation Management integrates taxation functionality with constituent relationship management and business intelligence (BI) functionality for better business results. The solution

- Combines the major business functions and tax types of a revenue agency into a single integrated system, enabling a single view of the taxpayer to ensure more-efficient and effective case management.
- Integrates revenue management with constituent relationship management and business intelligence, enabling staff to train on a single application.
- Gives you a complete, up-to-the-minute look at positions and results. You can choose different ways to look at information.
 - At the taxpayer level
 - Aggregated data from multiple applications and systems by tax type
 - Operational information
 - Trend analysis
 - Compliance-related information

“Our vision is to reorganize and refine our tax collection process to become one of the most efficient and accurate in the world. We conducted a comprehensive and thorough vendor evaluation to ensure we found the right company to meet our needs. Not only does Oracle have a functionally robust solution, especially in respect to credit and collections, but just as importantly, they were a vendor who truly listened, understood our business processes and objectives, and demonstrated how they would address our business concerns.”

Peter Jongkind
Project Director, Belastingdienst
(Dutch Tax Authority)
The Netherlands

- Uses built-in case management to handle and improve workflow. Its configurable registration tool lets you capture taxpayer and tax-specific information using simple questions and answers. It integrates taxpayer data and personalizes taxpayer interactions while helping you gain insight into your constituents through better taxpayer analytics.
- Offers scripting tools to help standardize business and organizational processes, drastically reducing user training time and errors.

Oracle Applications for Public Sector: Did You Know?

Oracle is committed to the public sector, and Oracle Enterprise Taxation Management strengthens that commitment. Did you know

- Over 100 U.S. federal government organizations run Oracle Applications
- 15 of 15 U.S. federal cabinet-level agencies run Oracle Applications
- 38 of the 50 U.S. states run Oracle Applications
- 8 of 10 provinces and 2 of 3 territories in Canada run Oracle Applications
- 11 of the largest 15 cities in Canada run Oracle Applications
- 10 of the 15 major government departments in UK run Oracle Applications
- 50 of the largest 75 local authorities in UK run Oracle Applications
- 15 of the 25 European union member nations run Oracle Applications
- 9 Asia-Pacific country governments run Oracle Applications
- 16 Latin America and Caribbean country governments run Oracle Applications

Contact Us

For more information on Oracle Enterprise Taxation Management, call +1.800.ORACLE1 to speak to an Oracle representative, or visit oracle.com.

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