

ORACLE COLLABORATION SUITE RELEASE 2



KEY BENEFITS

Oracle Collaboration Suite offers customers a suite of enterprise-class messaging and collaboration applications that enables organizations to:

- Increase User Productivity and Service Levels
- Reduce Total Cost of Ownership (TCO)
- Increase ROI
- Streamline business processes

NEW FEATURES IN RELEASE 2

- Web Conferencing
- NNTP Support
- Enhanced Virus and Spam protection
- SyncML synchronization
- Calendar / Web Conferencing integration
- Enhanced Migration Tools for Exchange and Lotus
- Streamlined Install Process
- Files Custom Workflows
- Dial by name/Directory lookup for voicemail
- Native Crawling of Portal Instances – Search
- Additional Language Support
- Unbreakable Infrastructure
- S/MIME Support
- Wireless Email Push Support for Blackberry/RIM
- SMS access

RELATED PRODUCTS

Oracle Collaboration Suite is based on the Unbreakable 9i infrastructure:

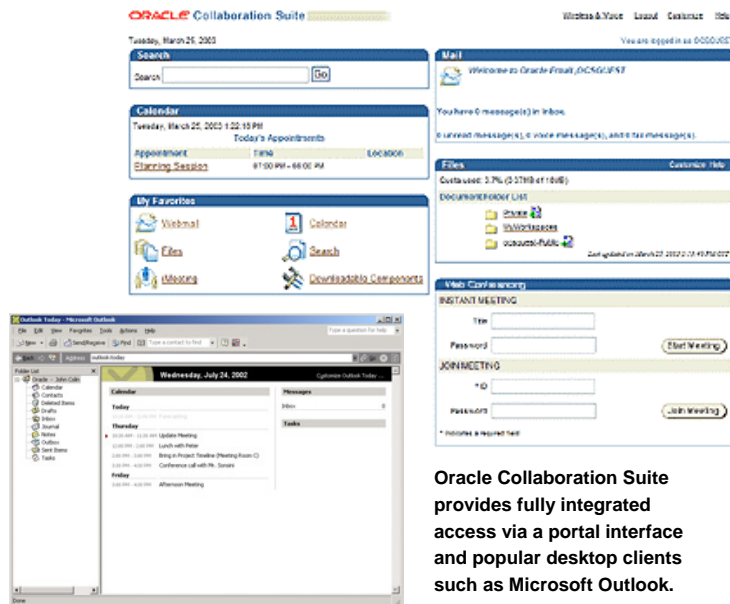
- Oracle 9i Database
- Oracle 9i Application Server

Oracle Collaboration Suite is the first product to leverage a relational database to securely, reliably and cost-effectively simplify business communications and consolidate information by reducing hardware, software and administration costs. Leveraging the Oracle9i Database and Oracle9i Application Server infrastructure, Oracle Collaboration Suite offers customers a suite of enterprise-class messaging and collaboration applications that enables organizations to increase user productivity and service levels while reducing total cost of ownership.

Product Overview

Oracle Collaboration Suite represents the 4th generation of messaging and collaboration systems, with a three-tier, standards-based integrated suite built on proven Oracle 9i technology. Only Oracle Collaboration Suite provides a consolidated storage layer, a fully integrated application layer, and a comprehensive, flexible access and interaction layer designed to overcome the limitations inherent in legacy communications systems: decreasing costs, better securing and managing corporate data, increasing user productivity and streamlining business processes.

Oracle Collaboration Suite provides users with access to integrated email, voicemail, calendaring, file sharing, search, and real-time collaboration capabilities from popular desktop clients such as Microsoft Outlook, Web browsers and a wide range of wireless devices including PDAs, phones, and voice handsets.



Oracle Collaboration Suite provides fully integrated access via a portal interface and popular desktop clients such as Microsoft Outlook.

RELATED SERVICES

Oracle Collaboration Suite Outsourcing includes services to support the entire technology life cycle:

- Oracle Collaboration Suite Software
- Oracle Product Support
- Implementation Services
- Administration Services
- Computer Services: Optional hardware procurement and management

FOR MORE INFORMATION

www.oracle.com/tp/deploy/cs

Technical Information:

otn.oracle.com/products/cs/content.html

What's New in Oracle Collaboration Suite Release 2**Web Conferencing**

New for Release 2, Oracle Web Conferencing brings real-time collaboration to any enterprise, enabling employees, customers, and partners to meet online in a common, flexible environment that can support all types of online meetings across the entire enterprise. Oracle Web Conferencing is designed and developed to meet the demanding requirements of real-time collaboration across the enterprise, including the blending of real-time online meeting services into enterprise applications, corporate Web sites, portals, and exchanges. These requirements include:

- **Support for all types of online meetings**—live help, interactive, and Web seminar meetings for sales, marketing, support, training and education, internal help desk, or any other functional area.
- **E-business context**—integration within the context of the content, commerce, and comprehensive business flows of an enterprise
- **Performance**—real-time performance with efficient network bandwidth use.

Major functional components and features of Oracle Web Conferencing include:

- **Application module**—meeting creation, materials management, and archives. Allows secure access over the public Internet for guests and registered users.
- **Web Conferencing Console**—flexible, real-time online meeting environment. Provides capabilities for Co browsing, Document Presentation, White boarding, Desktop Sharing, Voice Streaming, Polling, Annotation, Chat, Recording and playback, Setting Preferences, and ability to have multiple presenters.
- **Administration**—system monitoring, reporting, and management.

Email

Oracle Email uses the industry leading Oracle9i database as an email message store, taking advantage of Oracle's core competencies in providing access to, storing and managing all types of information. New in Release 2:

- Flashback recovery
- Per user backup and restore
- NNTP Server (Network News Transfer Protocol)
- Delegated Administration
- Delegated management of mail
- Distribution list and alias look-up from clients
- Enhanced Virus and Spam checking capabilities.
- New Migration tool plug-ins for Samsung Contact (formerly HP Openmail) and Novell Groupwise.

Calendar

Oracle Calendar is a complete time management solution, enabling individuals and groups to efficiently manage time and organizational resources across the enterprise.

A powerful time management platform built upon a centralized, real-time architecture, it combines a rich feature set with integrated services that connect calendar information across applications to optimize your business processes.

New in Release 2:

- Enhanced resource scheduling, including hierarchical search for resources and integration with approval workflow systems
- Web Conferencing integration
- Standards-based SyncML synchronization
- Improved Calendar server performance, scalability and availability
- Enhanced Web Admin UI
- Calendar SDK enhancements and new Web Services toolkit

Oracle Connector for Outlook

Oracle Connector for Outlook provides connectivity between Microsoft Outlook and Oracle Collaboration Suite. New in Release 2:

- Server-side rules, including Out-of-office reply preferences
- More real-time collaboration options with support for Oracle Web Conferencing
- Performance optimizations of IMAP communications

Files

Oracle Files increases employee productivity by enabling users to easily collaborate with their co-workers worldwide, and find files with a single search. The intuitive Web interface and the support for all the familiar desktop protocols (SMB, AFP, NFS, FTP, HTTP, or WebDAV) allow users to quickly benefit from the system without additional training. New in Release 2:

- Files Custom workflows
- File Sync Enhancements
- Domain Controller Migration
- Installation Improvements

Voicemail and Fax

Oracle Voice Mail leverages the data world to provide scalable, reliable, traditional voicemail and fax capabilities with the advantages of unified messaging. Voice mail and fax applications are built on standard interfaces while the messages are stored in the same Oracle9i database as email. Support for Enterprise Computer Telephony Forum (ECTF) standards, collectively known as "CT Server", allow Oracle Voice Mail to easily integrate with a variety of enterprise and carrier class switches. New in Release 2:

- Dial by name/Directory Lookup
- Streamlined Menus and New Languages

Search

Collaboration Suite Search consists of two components: *Oracle Ultra Search*, a Web based out-of-the-box search engine solution that searches across multiple repositories: Relational databases, HTML documents served up by Web servers, Oracle9iAS Portal, files on disk, IMAP mail servers and more; and '*Search Federator*' that accepts search terms from end users through the Collaboration Suite Search page and displays an integrated list of search result hits from Mail, Files and Web servers crawled by Ultra Search. New in Release 2:

- Support for various new attribute types, including date ranges, and list-of-values (LOV)
- Improved Query APIs and new support for JSP tags
- Integration with 9iASPortal - native crawling of Portal instances
- Crawler Extensibility API - Java API to adapt the Ultra Search crawler to index and search data sources
- Relevance boosting - adjust the ranking of search results

Wireless and Voice Access

Oracle Collaboration Suite provides fully integrated out-of-the-box wireless and voice access to email, calendar, files, address book, and corporate directory from any mobile device. Mobile employees can now retrieve/reply their email, manage their appointments, or call someone in their address book simply using voice from any phone. Notification capabilities allow users to receive alerts for important messages or meeting reminders as email, SMS, or voice alert. All Wireless & Voice functionality in Collaboration Suite is based on XML and J2EE standards based Oracle9iAS Wireless multi-modal, multi-channel service delivery platform. New in Release 2:

- Email Push support for Blackberry
- SMS access
- Coexistence with Notes and Exchange
- Personalized Look and Feel
- Web Conferencing Wireless Notifications

Installation and Management

- Installation Improvements
- Improved System Management

Collaboration as a Development Platform

- Oracle Collaboration Suite is the most standard & customizable J2EE Platform for collaboration and communication, and Release 2 makes more of these capabilities visible to programmers.

Security

Oracle Collaboration Suite is built on the unbreakable Oracle 9i platform and as such offers the highest level of security and reliability.

- All web interface and HTTP protocols (WebDav etc.) support for HTTPS
- S/MIME V3 and V2 support

Globalization

With Release 2, applications and administrative functionality for most components of Oracle Collaboration Suite are now available in several languages: English, Portuguese, French, German, Italian, Japanese, Korean, Simplified Chinese, Spanish, Traditional Chinese, Dutch, Swedish, Danish, Norwegian, Finnish, Greek, Turkish. Exceptions - Calendar Admin: available in English only.

Migration

Implementation and migration services and tools are available from Oracle Consulting to help move data from third generation legacy systems to Oracle Collaboration Suite. Our migration tools for Exchange and Lotus Notes have been enhanced in Release 2 with the availability of additional plug-ins, including migration tools from NTFS/Windows NT.