

ORACLE DOCUMAKER AND AN ENHANCED SKYWIRE DOCUMERGE EXPERIENCE

KEY FEATURES AND BENEFITS

KEEP YOUR DEPENDABLE
DOCUMENT OUTPUT
SOLUTION WHILE
ENHANCING YOUR
DOCUMENT CREATION
EXPERIENCE BY USING
SKYWIRE DOCUMERGE WITH
ORACLE DOCUMAKER

FEATURES

- Single interface for document creation
- Built-in ability to test and view output
- WYSIWYG development
- Ability to print blank and test forms
- See forms concatenated together online

BENEFITS

- Enables business users to create content with minimal assistance from IT
- Reduces IT staffing costs
- Lessens risk of issues related to losing Skywire Documerge expertise
- Simplifies Oracle Documaker process

Skywire Documerge, which came to Oracle as part of the Skywire Software acquisition, has been producing documents like a well oiled machine for more than two decades. As technology platforms have advanced and insurers' businesses have grown, one thing has remained consistent – Skywire Documerge dependably produces policies, contracts, correspondence, bills and other documents. While Oracle will continue to support Skywire Documerge through 2017, insurers who wish to provide more enhanced customer communications should consider the capabilities of Oracle Documaker.

Powerful Communications

Today insurers want to produce more powerful communications for their clients. Customers increasingly expect documents to be informative, visually appealing and available via their selected channels, forcing insurers to look at document solutions that provide a greater breadth of functionality. Although there are many solutions to consider, over and over Skywire Documerge users choose Oracle Documaker. They know that Oracle has performed more migrations than anyone else and that our migration tools are proven, easy to use, continuously enhanced and included with Oracle Documaker. This enables them to migrate content as needed without having to rely on consultants. Insurers also know that by using Oracle Documaker with Skywire Documerge, they can significantly enhance the Skywire Documerge forms creation process without giving up the proven reliability of Skywire Documerge.

Advantages of creating Skywire Documerge content with Oracle Documaker

- Gain a centralized, easy-to-use design environment that works with both Skywire Documerge and Oracle Documaker communications
- Quickly and easily make global changes to forms, including global signature changes, logo changes and more
- Simplify forms management - no need to keep track of form source code, normalized (Skywire Documerge-ready) version and library version of forms as this is managed by Oracle Documaker
- Simplify viewing of AFP and Metacode versions of Skywire Documerge forms
- Easily print out blank forms and test forms online
- Run Flesch and Flesch/Kincaid grade level scoring on forms for compliance
- See the item history for all forms in Oracle Documaker

- Leverage a collaborative, multi-user workspace designed for business users for forms development
- Reduce the risk associated with preserving Skywire Documerge expertise

Support for Skywire Documerge

Commensurate with the support policy for all Oracle Insurance flagship products, sustaining support for the Skywire Documerge product family will continue through 2017 or later. This updated timeframe reflects the needs of our Skywire Documerge customers, who currently depend upon Skywire Documerge to meet their high-performance document automation requirements.

Skywire Documerge Migration

For many years, the Oracle team has been migrating customers from Skywire Documerge to Oracle Documaker where it makes sense, often enabling customers to keep legacy products on Skywire Documerge while enhancing active products on Oracle Documaker. This gives our customers the benefits of a more robust customer communications platform that can better serve the needs of the most complex and dynamic parts of their businesses.

Oracle Documaker includes migration tools developed and enhanced over the last decade based on actual Skywire Documerge customer migration projects. In a demonstration, Oracle Insurance representatives can show you how you can load your Skywire Documerge resources and have them working in minutes in an Oracle Documaker environment.

Oracle Documaker

Oracle Documaker is the proven, stable document publishing product for the insurance industry, serving thousands of users with its client implementations. It automates enterprise-wide design, production and multi-channel distribution of a broad array of customer-facing insurance documents, including proposals, contracts, letters, e-mails, bills, quotes and others. It specializes in complex jurisdictional processing for high-volume structured, on-demand and interactive document creation—all on a single platform that that can be supported by multiple operating systems. Oracle Documaker supports standard industry formats and integrations, and enables business users to develop and test their own templates and communications.

Contact Us

For more information about Oracle Documaker, please visit oracle.com/insurance or call + 1-800-735-6620 to speak to an Oracle Insurance representative.

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