

# ORACLE UTILITIES BILLING COMPONENT



## KEY FEATURES

- Automated, accurate bill calculation
- Flexible business rules engine supports any product or pricing structure
- Dynamic configuration of general or account-specific products and tariffs
- Standard and custom reports
- Accounts management using intuitive, browser-based user interface
- Robust work queue to identify, route, and resolve issues and exceptions.
- Extensible functionality through integration with other enterprise applications

## KEY BENEFITS

- Maximize revenue and improve customer satisfaction through accurate, timely bills
- Attract and retain customers through quick delivery or new products.
- Capture regulatory or market changes without costly source code modification
- Build products that support the way customers want to do business

*In today's commodity markets, energy products are continually changing and becoming more complex. With high-usage volumes, detailed meter data, multiple jurisdictions, and customized terms, energy contracts are far beyond the capabilities of most billing systems. Energy companies need an adaptive billing solution that meets the needs of customers, sales, marketing, risk management, and ultimately the bottom line. Oracle Utilities Billing Component provides a powerful, flexible billing platform to address any complex condition arising in today's markets.*

### **Flexible Software, Accurate Bills**

Let market, regulatory, and strategic initiatives determine what products you offer your customers, rather than the limitations of your billing system. Built upon a scalable, flexible architecture, Oracle Utilities Billing Component can be quickly configured to support the most complex pricing structures in both the regulated and deregulated energy markets. A robust workflow system leverages comprehensive checklists and exception handling procedures to efficiently calculate accurate bills.

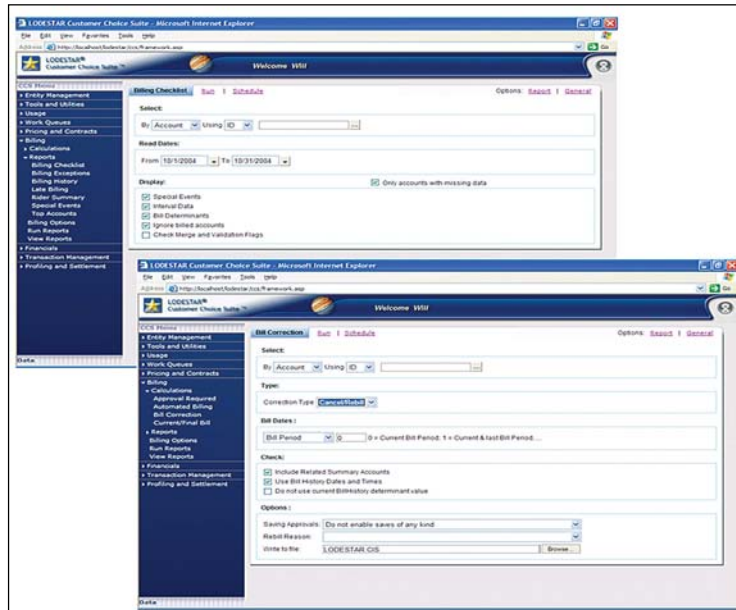
While competitors struggle to keep up with changing market dynamics and debate bills with customers, you can maximize revenue generation and increase customer satisfaction through the timely delivery, and accurate billing, of new services.

### **Broad-Based Pricing Support**

Oracle Utilities Billing Component allows you to easily adapt to the pricing structures and models required to win and retain customers. The application supports almost any pricing structure, including multiple account and contract hierarchies, currencies, commodities, collars, caps, and custom incentives and discounts. You can price your products any way necessary, including Standard Market Design (SMD), Locational Marginal Pricing (LMP), wholesale transmission billing, Open Access Transmission Tariffs (OATT), full ancillary services, Real-Time Pricing (RTP), and many more.

### **Low Total Cost of Ownership**

Ever-changing market conditions and regulations require frequent updates to billing applications. Oracle Utilities Billing Component separates the business rules from the application logic so changes can be made without costly, time-consuming modification of the source code.



Oracle Utilities Billing Component provides all billing data in a single environment and allows users to correct, adjust, or reissue a bill.

### Key Application Features

Oracle Utilities Quotations Management offers the following functionality:

- **Automated bill calculation.** Calculate any bill using any pricing structure. Automate data import, bill calculation, and data export for any billing schedule.
- **Simplified product creation.** With more than 50 preconfigured statements and 200 functions, create algorithms for loading, manipulating, and managing interval data.
- **Dynamic configuration.** Customize standard products and tariffs to individual or groups of accounts based on account-specific attributes.
- **Powerful, flexible billing rules.** Handle virtually any billing calculation and business process across commodities, geographies, segments, and jurisdictions.
- **Comprehensive billing modes.** Support automated batch billing, manual bill review, bill correction/adjustment, cancel/rebill, and current/final bill.
- **Billing checklist and exception management.** Work queue functionality allows billing exceptions to be analyzed and routed for review, resolution, and approval.
- **Account management.** Find, view, graph, and edit customer, account and complex interval usage data through intuitive, browser-based user interface.

## RELATED PRODUCTS

Leverage embedded integration tools to deploy Oracle Utilities Billing Component in conjunction with your existing enterprise applications.

Alternatively, deploy the following Oracle Utilities (formerly Lodestar) applications to keep your entire pricing, billing, and fulfillment process on one platform:

- Oracle Utilities Meter Data Management
- Oracle Utilities Quotations Management
- Oracle Utilities Forecast Management
- Oracle Utilities Rate Management
- Oracle Utilities Portfolio Management
- Oracle Utilities Load Analysis
- Oracle Utilities Load Profiling and Settlement
- Oracle Utilities Transaction Management

- **CIS integration.** Integrate Oracle Utilities Billing Component with any computer information system (CIS), bill printing mechanism, secured Web site, or analysis program.
- **Integrated financials and collections.** Automate financial and collection business processes with Oracle Utilities Receivables Component.

## Contact Us

For more information about how your organization can leverage the power of Oracle Utilities Billing Component, please visit [oracle.com](http://oracle.com) or call 1.800.ORACLE1 to speak to an Oracle representative.

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