

INFORMATION RENAISSANCE

Delivering Reliability and Innovation

JD Edwards World A9.1:
The World Renaissance Release





ORACLE IS THE INFORMATION COMPANY

**The Affordable,
Reliable, and
Feature-Rich Solution**

You measure the value of enterprise software by how well it supports your business over time. You seek innovation, but you need time-tested reliability. Oracle's JD Edwards World offers both.

As the world's largest enterprise software company, Oracle understands the challenges your business faces. You need a workhorse solution that's right for your industry—and flexible enough to support your business year after year. That's why more than 2,000 companies around the globe confidently choose Oracle's JD Edwards World.

JD Edwards World supports your dual focus on greater operational excellence and improved technology. Designed to help you ensure regulatory compliance and compete globally, it's also ideal when you seek innovative approaches to challenges but must still maintain a low total cost of ownership.

And JD Edwards World Release A9.1—the World Renaissance Release—proves Oracle's commitment to Oracle Applications Unlimited, our plan to deliver brand-new releases of existing solutions—across all application product lines—and support them with Oracle's Lifetime Support Policy, even as we develop and release Oracle Fusion Applications.

With exciting new capabilities and many enhanced features in this release, plus Oracle's commitment to ongoing enhancements and support, there's never been a better time to be a JD Edwards World customer.

Fact: JD Edwards World A9.1 includes 1,297 enhancements and several new products, such as the Service and Warranty Management module.



“The new upgrade provides us with a service-oriented architecture. That’s going to allow us to tap into additional modules later that may fit a business need at the time.”

Greg White, Director of IT, Applications, and Information Systems, HIT Entertainment

Function-Rich: A Full Range of Solutions to Meet Your Needs

Regardless of how you do business today or how you plan to do business tomorrow, JD Edwards World offers the flexible, comprehensive functionality you need.

JD Edwards World pioneered the concept of enterprise integration. Today it continues to streamline the flow of information and materials between departments and locations in businesses everywhere. It helps you manage plants, inventories, equipment, finances, and people as a synchronized, integrated whole. It provides a single version of management information so that you can build consensus within your business to better anticipate the trends in your market and the needs of your customers.

Its flexible architecture enables you to tailor menus, security, and reporting to your specific needs, without costly modifications. This means that your employees, customers, and suppliers enjoy quick and easy access to the information that is relevant to them, at the level of detail they need. And complete

audit trails down to source transactions increase your accountability and credibility.

When your business expands beyond its current horizons, JD Edwards World supports your multicurrency, multilanguage, and multicompany requirements. As you develop your technology horizons, JD Edwards World can be integrated with other key Oracle solutions in areas such as supplier relationship management, customer relationship management, and supply chain planning.

In addition, JD Edwards World customers are taking advantage of the award-winning Oracle Fusion Middleware development platform, which makes it possible to extend and integrate JD Edwards with other Oracle products and benefit from support for the emerging service-oriented architecture (SOA) technologies—such as Web services—that promise to ease integration and interaction among applications from all providers.



Fact: Oracle is extending enhancement and support of the IBM System i platform (formerly AS/400 and iSeries) beyond 2013 to assure JD Edwards EnterpriseOne and JD Edwards World clients that Oracle will support them.

Affordable: A Low Total Cost of Ownership and Faster Return on Investment

Business technology shouldn't ignore business fundamentals. JD Edwards World is designed from the ground up to lower your maintenance burden, which, in turn, lowers your total cost of ownership. User-defined flexibility and integrated applications reduce your ongoing maintenance needs. And JD Edwards World can scale to support your business as it grows. In other words, the solution that fits your business today will fit your business tomorrow.

Also, because JD Edwards World features integrated application software on the IBM eServer System i platform—which combines operating system, hardware, and database—you can realize value from your solution sooner, rather than overinvesting critical resources in ongoing technical IT infrastructure and support.

Reliability: Ongoing Quality in Performance

When it comes to quality, JD Edwards World can lay claim to something truly rare: a sterling reputation. Not only does JD Edwards World boast metrics such as 99 percent software quality but it also has a 30-year track record of client satisfaction. That means that when you choose JD Edwards World, you know that you can expect world-class performance.

Businesses stick with solutions that work. The best measure of JD Edwards World's quality can be found in the thousands of businesses that continue to rely on it, even as other "technology revolutions" come and go. Although companies choose an enterprise solution for various reasons, they tend to stay with a solution for the same reason: it performs as promised. Many companies look at software purchases as a cost of doing business. With JD Edwards World, you get software that's an investment in the future of your business.



JD Edwards World Release A9.1 includes significant enhancements that

- Reduce the cost and complexity of integration with desktop productivity applications
- Introduce forward-looking technologies such as SOA that position JD Edwards World to fit well into emerging standards
- Enable operational excellence with manufacturing and distribution enhancements, including support for Lean manufacturing, lot management, service and warranty management, and compliance
- Improve upgradability and Web interface
- Improve core features such as address book, accounts payable, accounts receivable, payroll, shop floor control, inventory management, and procurement

“Always On” Reliability and Availability

JD Edwards World has been a reliable partner in businesses all over the world for nearly 30 years for a simple reason: It is there when you need it, does what you ask it to, and consistently delivers results above and beyond what you expect.

Businesses that put a premium on value look for specific benefits from an enterprise solution. They would rather focus on running the business than worrying about technology. They want real-time responsiveness with around-the-clock performance—and they want it without ramping up IT budgets and staffs. They also want a partner that understands their solution, industry, and the way they do business. They’ve found common ground in JD Edwards World.

A reliable enterprise solution such as JD Edwards World frees critical resources to address emerging trends and uncover new opportunities. It enables you to be innovative, agile, and responsive. It helps you rediscover what made you successful in the first place.

Not surprisingly, Oracle’s JD Edwards World customers are good businesspeople, which means that they’re good with numbers. Among the numbers they like best about JD Edwards World are the following:

- Greater than 99 percent software quality
- 99.7 percent system availability
- Zero viruses with JD Edwards World on IBM eServer System i

Your investment in enterprise software shouldn’t be a trade-off between reliability and innovation. JD Edwards World gives you the flexibility to implement new ways of doing business and leverage new technologies. It enables you to transform the concept of the on-demand enterprise into a practical reality while keeping your business disciplined, focused, and profitable.

“We are live on JD Edwards World A9.1. This rock-solid release has many significant enhancements, both major and minor, that solve real business issues and help us gain competitive advantage. Consignment inventory functionality, PC import/export, internal online help, and received-not-vouchered reconciliations are just a few of the features that are making life simpler for us.”

David Bryant, Vice President and CFO, Maxco Supply



Delivering Breadth and Depth of Functionality

JD Edwards World Foundation	Technical Foundation Address Book Dream Writer	World Writer Security Officer Electronic Data Interchange
JD Edwards World Financial Management	Accounts Payable Accounts Receivable General Accounting Financial Reporting Multisite Consolidations Multicurrency Base	Cash Basis Accounting Fixed Assets Financial Planning and Budgeting Time Accounting FASTR Financial Report Writer
JD Edwards World Human Resources Management	Human Resources Employee Self Service	U.S. Payroll Processing Canadian Payroll Processing
JD Edwards World Distribution Management	Requirements Planning Advanced Forecasting Quality Management Advanced Stock Valuation Inventory Management Bulk Stock Management Sales Order Management Procurement Advanced Pricing	Warehouse Management Project Costing Load and Delivery Contract/Agreement Management E-Commerce
JD Edwards World Manufacturing Management	Product Data Management Shop Floor Management Base Configurator Capacity Planning Forecasting Quality Management	Plant and Equipment Maintenance Management Requirements Planning
JD Edwards World Project Management	Real Estate Management Subcontract Management	Contract Billing Project Change Management Service Billing
JD Edwards World Homebuilder Management	Homebuilder Management	

Fact: More than 2,000 customers, from every industry, use JD Edwards World.



Supporting You with a Proven Foundation for Today and Tomorrow

Thousands of Satisfied Customers

JD Edwards World customers exhibit some distinctive traits. One of the most unusual is loyalty. More than 2,000 companies use JD Edwards World to run their businesses. A proven combination of ongoing innovation and practical business value results in some of the highest customer satisfaction ratings in the industry.

With JD Edwards World, you play a vital role in the evolution of your solution. Your insights help determine product direction and enhancements. After all, JD Edwards World customers practically invented the concept of best practices. Over the years, their combined expertise has helped shape a continually evolving and improving enterprise solution that stays on the cutting edge of innovative business practices.

On-Demand Web Access, Anywhere You Do Business

Improving access to enterprise information, streamlining business processes, optimizing effort and resources—with JD Edwards World's Web-based interface, you can extend the advantages realized within your enterprise to anywhere in the world. Browser-based access to your JD Edwards World applications enables your employees to do business where your customers and partners do business, without sacrificing quick access to real-time enterprise information. It also makes possible on-demand availability to the full suite of enterprise capabilities.

Support for the Way You Do Business Now and Tomorrow

Your JD Edwards World implementation is backed by service and support to ensure that your skills and solution keep pace with the demands of your market and customers. One-on-one consulting, customized training, functionality assessments, and upgrade support—all available in multiple languages—enable you to get the most from your solution while enhancing the value of your investment.

“Fike’s decision to upgrade was based on the enhancements that were made by JD Edwards to the product, significant enhancements we think the users are really going to like.”

Marty Nelson, Director of Business Systems, Fike Corporation

Unprecedented Reach to Support Your Business

Oracle currently offers a broad portfolio of solutions for 20 industries, giving JD Edwards World and other customers unprecedented tools to boost their businesses. To help companies such as yours, we’ve created independent business units for industries that are transaction-intensive, such as retail, financial services, communications, and utilities. Through key acquisitions in each of these industries, we’ve retained the best executives and developer talent to support these business units. In turn, Oracle provides world-class infrastructure technologies such as identity management, application servers, and Oracle Fusion Middleware—technologies that typically account for 20 to 30 percent of a company’s research-and-development budget before acquisition.

On behalf of our more than 30,000 customers, Oracle is able to invest in innovative new applications that help you eliminate the need for custom development to address your industry’s specific needs. We’re also building

industry-specific strategy, sales, support, and rapid implementation teams to provide additional resources to our customers in specific industries.

With the powerful combination of industry business-unit expertise, Oracle’s global sales channels, and our world-class technologies, we have dramatically expanded the vertical capabilities we can offer customers. For example, today Oracle is ranked first in the retail, financial services, professional services, and public sector markets.

And, as part of our Oracle Applications Unlimited commitment to give all Oracle customers the best of the technologies, whether they came from Oracle or from an acquired company such as JD Edwards, we have delivered thousands of innovations and enhancements in each release. Many of these enhancements were the result of input from the thousands of customers, partners, and independent software vendors (ISVs) that make up Oracle’s innovation ecosystem.

The IBM eServer System i: Value, Performance, and Innovation

You can’t draw a line between a solution and the technology that runs it. In the ideal world, the platform’s strengths complement the solution’s strengths. The IBM eServer System i on which JD Edwards World runs delivers the same quality, performance, and low total cost of ownership (TCO) that customers expect from JD Edwards World. After all, the two grew up together. In conjunction with JD Edwards World, the System i gives you the tools to simplify your IT infrastructure, improve performance without disrupting your business, and free your staff to be more innovative.





A Bright Future

Changing, growing businesses need technology that can keep pace. JD Edwards World offers you new capabilities and enhancements without costly, disruptive migrations. In addition to new functionality, JD Edwards World helps you adapt to changes in your business environment—such as the need to better understand and analyze your customers—through product extensions from the Oracle portfolio. And as new technology trends transform into viable business solutions, JD Edwards World helps you leverage those advancements for competitive advantage.

CONTACT US

For more information on how Oracle's JD Edwards World can help with solutions for your organization, visit oracle.com/applications/jdedwards-world.html or call **+1.800.ORACLE1** to speak to an Oracle representative.

Outside North America, visit oracle.com/corporate/contact to find the phone number for your local Oracle office.



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