

JD EDWARDS ENTERPRISEONE PIM SYNC



KEY FEATURES

- Synchronizes data between JD Edwards EnterpriseOne and Personal Information Management software
- Changes made in the PIM software are integrated to JD Edwards EnterpriseOne
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- User level subscriptions to contacts or customers provide flexibility
- Supports both Microsoft Exchange and IBM Lotus Domino

Your company has people on the go – bouncing around your plant, hurrying from building to building on your campus or jetting around the country chasing new business – they are certainly not sitting at a terminal in a cubical. They need to have their contact data synchronized to your ERP system and they want to use popular email software. You can unify their contact and appointment data across your organization with JD Edwards EnterpriseOne PIM Sync.

The Issue: PIM Data is Resident in Multiple Software Systems

Contact and appointment data fuels business activity. Users typically prefer to run popular email solutions like Microsoft Outlook or IBM's Lotus Domino and if this data is not synchronized between their email software and your ERP system you will experience:

- Inefficient updates
- Conflicting information
- User confusion

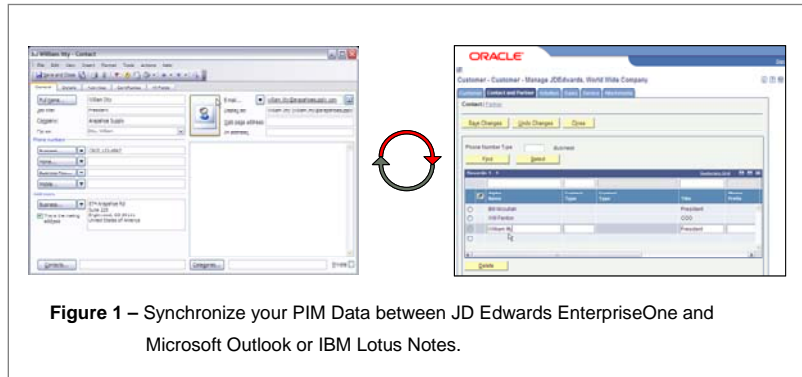
Your infrastructure needs a way to connect this data so that when synchronized contact and appointment information is consistent and correct.

The Solution: Synchronize your Data Between JD Edwards EnterpriseOne and your PIM System

With Oracle's JD Edwards EnterpriseOne PIM Sync module, you solve the problem of disparate PIM data to and from your ERP system. This solution synchronizes data from JD Edwards EnterpriseOne Address Book to your selected PIM environment. Changes made to contacts and appointments in JD Edwards EnterpriseOne appear to the user to "just show up" in Microsoft Outlook or IBM Lotus Notes.

When a user makes a change to a contact or appointment in their PIM software, that change is synchronized to JD Edwards EnterpriseOne. This gives your ERP solution access to up to date information about what your users are doing with customers. It also provides JD Edwards EnterpriseOne the most current contact information available.

And this solution works in both directions, as shown in Figure 1. Data changed on your PIM is synchronized and updated in your JD Edwards EnterpriseOne system. Likewise, a change entered into the JD Edwards EnterpriseOne Address Book will subsequently promulgate a change to your PIM. This bi-directional



synchronization approach is designed to give you a “it just shows up” user experience.

Feature/Function Highlights

- Works with Microsoft Notes and IBM Lotus Domino (Notes)
- Bi-directional from and to your JD Edwards EnterpriseOne system

Solution Integration

This module is designed to be used with any JD Edwards EnterpriseOne system.

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