

# HUMAN CAPITAL MANAGEMENT INFORMATION SOLUTIONS



*Software*

*Documentation at  
your fingertips*

*Training when and  
where you need it*

*Increase employee job  
satisfaction and  
productivity*

*Oracle PeopleSoft Enterprise offers many information solutions to help you and your employees succeed. Take advantage of our PeopleBooks, Documentation Updates, Instructor-Led Training, Online Classes, User Productivity Kits (UPK), Self-Study CD's, Certification Programs, and other helpful information.*

PeopleSoft Enterprise Information Development and the entire PeopleSoft Enterprise organization are dedicated to providing quality information solutions to help you and your employees succeed. To help manage your business and maximize the value of your software investment, just follow the links below.

## **PeopleSoft Enterprise Information Portal**

The PeopleSoft Enterprise Information Portal provides you with a single entry point to locate the documentation, training, and other useful information you need to help with your implementation process and improve your daily experience with our products. Customers searching for this information should make this their first online destination.

<http://www.oracle.com/applications/peoplesoft-information-portal.html>

## **PeopleBooks**

Our HCM PeopleBooks are available in three formats: Hosted PeopleBooks, PDF's, and Amazon's Kindle format. You can find all three versions available on the PeopleSoft Enterprise Documentation page:

<http://www.oracle.com/technology/documentation/psftent.html>

## **Hosted PeopleBooks**

Our PeopleSoft Hosted PeopleBooks website allows you to access an HTML installation of our PeopleBook suite, including Search capabilities. This hosted solution also allows you to access PeopleBooks using the help link in your applications without having to install PeopleBooks on your own server. To enable context sensitive help, follow the simple instructions on the website's opening page.

<http://www.oracle.com/pls/psft/homepage>

## **PDF PeopleBooks**

If you want direct access to PDF versions of PeopleBooks, use these links.

HRMS: [http://download.oracle.com/docs/cd/E15879\\_01/psft/html/docset.html](http://download.oracle.com/docs/cd/E15879_01/psft/html/docset.html)

ELM: [http://download.oracle.com/docs/cd/E15890\\_01/psft/html/docset.html](http://download.oracle.com/docs/cd/E15890_01/psft/html/docset.html)

### Kindle PeopleBooks

Our HCM PeopleBooks are available in Amazon's Kindle format on the PeopleSoft Enterprise Documentation page:

<http://www.oracle.com/technology/documentation/psftent.html>

### Researching in PeopleBooks

This free, short course gives users of PeopleBooks a better understanding of the documentation structure and organization as well as techniques for finding information more quickly and easily by utilizing search functionality, best practice search strategies, and indexes.

[http://oukc.oracle.com/static05/opn/peoplesoft/Researching\\_in\\_PeopleBooks/Researching\\_in\\_PeopleBooks/index.htm](http://oukc.oracle.com/static05/opn/peoplesoft/Researching_in_PeopleBooks/Researching_in_PeopleBooks/index.htm)

### Installation Guides

HRMS:

[http://download.oracle.com/docs/cd/E15880\\_01/psft/acrobat/hrms91\\_install.pdf](http://download.oracle.com/docs/cd/E15880_01/psft/acrobat/hrms91_install.pdf)

ELM: [http://download.oracle.com/docs/cd/E05450\\_01/psft/html/docset.html](http://download.oracle.com/docs/cd/E05450_01/psft/html/docset.html)

### Hardware/Software Guides

HRMS:

[http://download.oracle.com/docs/cd/E15880\\_01/psft/acrobat/hrms91\\_hws.pdf](http://download.oracle.com/docs/cd/E15880_01/psft/acrobat/hrms91_hws.pdf)

ELM: [http://download.oracle.com/docs/cd/E10520\\_01/psft/html/docset.html](http://download.oracle.com/docs/cd/E10520_01/psft/html/docset.html)

### Upgrade Documentation

HRMS and Campus Solutions 9.0 MP5 Upgrade Documentation Media Library

Release 9.0: [http://download.oracle.com/docs/cd/E13970\\_01/psft/html/docset.html](http://download.oracle.com/docs/cd/E13970_01/psft/html/docset.html)

HRMS 8.3x to HRCS 9.0 MP5 Upgrade Online Documentation Library Release 9.0:

[http://download.oracle.com/docs/cd/E14159\\_01/psft/html/docset.html](http://download.oracle.com/docs/cd/E14159_01/psft/html/docset.html)

ELM: [http://download.oracle.com/docs/cd/B31275\\_01/psft/html/docset.html](http://download.oracle.com/docs/cd/B31275_01/psft/html/docset.html)

### Getting Started on Your PeopleSoft Upgrade:

[http://download.oracle.com/docs/cd/E05019\\_03/psft/html/docset.html](http://download.oracle.com/docs/cd/E05019_03/psft/html/docset.html)

### My Oracle Support Information Resources – password required

#### HCM Documentation Home Pages

Customers will find direct links to PeopleBooks, PeopleBook Updates, Release Notes, Installation and Upgrade Guides, red papers, and other useful product documentation, all accessible from one convenient My Oracle Support location.

[HCM 9.1 Documentation Home Page](#) (Doc ID: 845867.1)

[HCM 9.0 Documentation Home Page](#) (Doc ID: 751556.1)

**Upgrade Documentation**

[HRMS 8.8x to 9.0 Upgrade Guide including PayBill Mgt](#) (Doc ID: 749882.1)

[HRMS and Campus Solutions 9.0 MP5 \(all other supported HRMS paths to MP5\)](#)  
(Doc ID: 749005.1)

[ELM 8.81 to 9.0 Upgrade](#) (Doc ID: 746352.1)

**Evaluate, Plan, Execute – upgrade resource page**

<https://support.oracle.com/CSP/main/article?cmd=show&type=NOT&id=755319.1> (Doc ID: 755319.1)

**Cumulative Feature Overview Tool**

The new Cumulative Feature Overview Tool provides concise descriptions of new and enhanced solutions and functionality that have become available between starting and target releases. Customers simply identify the products they own, their existing release, and their target implementation release. With a single click the tool quickly produces a customized set of high-level, concise descriptions of features developed between their starting and target releases.

[HCM Cumulative Feature Overview Tool](#) (Doc ID: 793135.1)

**Installation Guides**

[HRMS 9.1 Installation Guide](#) (Doc ID: 943717.1)

[Enterprise Learning Management 9.0 Installation Guide](#) (Doc ID: 701186.1)

**Hardware/Software Guides**

[HRMS 9.1 Hardware and Software Guide](#) (Doc ID: 943729.1)

[Enterprise Learning Management 9.0 Hardware and Software Guide](#) (Doc ID: 703217.1)

**Interactive Services Repository (ISR)**

<https://support.oracle.com/CSP/main/article?cmd=show&type=NOT&id=735571.1>  
(Doc ID: 735571.1)

**Advisor Webcasts**

<https://support.oracle.com/CSP/main/article?cmd=show&type=NOT&id=548764.1>  
(Doc ID: 548764.1)

**Red Papers**

Red papers are available on My Oracle Support. From Knowledge Home you can navigate to PeopleSoft Enterprise > Human Capital Management and then to All of Human Capital Management or to specific products. Once the results display, you can further filter the results by searching on “red paper” in the Knowledge Base search box.

### White Papers

- [HRMS 8.3x to HRCS 9.0 Upgrade](#) (Doc ID: 702019.1)
- [PeopleSoft v SAP - Costs/Benefits](#)
- [Choosing Best HCM](#)
- [PeopleSoft or SAP](#)
- [Your Options for HCM](#)
- [HCM Global Strategy](#)
- [Value of Upgrading to HCM 9](#)

### Business Process Models

To obtain Business Process Models, please send a request to [pssoft-infodev\\_us@oracle.com](mailto:pssoft-infodev_us@oracle.com). Indicate the product line and release of the Business Process Models you are requesting.

### Entity Relationship Diagrams (ERD's)

ERD's are created and managed by Product Development. They are provided to customers by request. To obtain ERD's, call the Global Support Center or log a case on My Oracle Support.

### PeopleSoft Enterprise Application Information

Oracle.com point of entry for additional PeopleSoft Enterprise Human Capital Management information such as “what’s new,” white papers, data sheets, and other helpful information.

<http://www.oracle.com/applications/peoplesoft/hcm/ent/index.html>

### Data Sheets

Data sheets provide concise overview information about our products. Click the link to view the data sheet. You can also access to of the data sheets from the [PeopleSoft Enterprise HCM Resource Library](#).

- [Absence Management](#)
- [Benefits Solutions](#)
- [Candidate Gateway](#)
- [Country Extension for Argentina](#)
- [Country Extension for Australia](#)
- [Country Extension for Brazil](#)
- [Country Extension for China](#)
- [Country Extension for France](#)
- [Country Extension for Germany](#)
- [Country Extension for Hong Kong](#)
- [Country Extension for India](#)
- [Country Extension for Japan](#)

**Data Sheets (continued)**

- [Country Extension for Malaysia](#)
- [Country Extension for Mexico](#)
- [Country Extension for New Zealand](#)
- [Country Extension for Singapore](#)
- [Country Extension for Spain](#)
- [Country Extension for Thailand](#)
- [Country Extension for the Netherlands](#)
- [Country Extension for United Kingdom](#)
- [Directory Interface](#)
- [eBenefits](#)
- [eCompensation](#)
- [eCompensation Manager Desktop](#)
- [eDevelopment](#)
- [Enterprise Learning Management](#)
- [ePay](#)
- [ePerformance](#)
- [eProfile](#)
- [eProfile Manager Desktop](#)
- [Global Payroll](#)
- [Help Desk for Human Resources](#)
- [Help Desk for Human Resources Self Service](#)
- [HRMS Portal Pack](#)
- [Human Resources](#)
- [Payroll for North America](#)
- [Payroll Interface](#)
- [Pension Administration](#)
- [Pension Administration for Public Sector](#)
- [Stock Administration](#)
- [Talent Acquisition Manager](#)
- [Time and Labor](#)
- [Workforce Communications](#)
- [Workforce Scheduling](#)

## Curriculum – Oracle University

### HCM Courses

Oracle offers the following instructor-led training (ILT), live virtual class (LVC), recorded webclass (RWC), and self-study CD (SSCD) courses. Click the course name to view the signup page.

- [Intro to PS/HR/Benefits - US – ILT](#)
- [Intro to PS/HR/Benefits – Canada – ILT](#)
- [Global Payroll Core Engine and Absence Accelerated – ILT or LVC](#)
- [Absence Management – ILT or LVC](#)
- [Administering Pension – RWC](#)
- [Base Benefits U.S. – ILT](#)
- [Base Benefits - Canada – ILT](#)
- [Benefits Administration – ILT or LVC](#)
- [COBRA/Benefits Billing – RWC](#)
- [Enterprise Learning Management – ILT or LVC](#)
- [ePerformance – ILT or LVC](#)
- [Global Payroll I – ILT or LVC](#)
- Global Payroll II – ILT  
(see your local Oracle University site)
- [Global Payroll Core Absence – ILT or LVC](#)
- [Global Payroll: Country Rules France 8.9 to 9.0 Delta – RWC](#)
- Global Payroll: Country Rules Japan 8.9 to 9.0 Delta – RWC  
(see your local Oracle University site)
- [Global Payroll: Country Rules Spain 8.8 to 9.0 Delta – RWC](#)
- [HCM 9.1 New Features – ILT or LVC](#)
- [HelpDesk for Human Resources – ILT or LVC](#)
- [HRMS 8.8 to 9.0 Delta – ILT or LVC](#)
- [HRMS Security Overview – ILT or LVC](#)
- [Human Resources – ILT](#)
- [Human Resources – SSCD](#)
- [Implementing HRMS Self-Service Applications – ILT or LVC](#)
- [Introduction to PeopleSoft for HRMS – ILT](#)
- [Payroll - US – ILT or LVC](#)
- [Payroll - Canada – ILT or LVC](#)

**HCM Courses (continued)**

- [Payroll Interface Overview – RWC](#)
- [Profile Management – RWC](#)
- [Recruiting Solutions – ILT or LVC](#)
- [Salary Planning – RWC](#)
- [Stock Administration – RWC](#)
- [Year-End Payroll 2009 U.S. – LVC](#)
- [Year-End Payroll 2009 Canada – ILT](#)
- [Year-End Payroll 2009 Canada – LVC](#)
- [Time and Labor - Global – ILT](#)
- [Time and Labor - North America – ILT or LVC](#)
- [Time and Labor Technical Rules – ILT or LVC](#)

**Oracle University Main Website**

[www.oracle.com/education](http://www.oracle.com/education)

**Transfer of Information (TOI) Webcasts**

[http://oukc.oracle.com/static05/opn/customer\\_toi/psft\\_login.html](http://oukc.oracle.com/static05/opn/customer_toi/psft_login.html)

First-time users of this site will be prompted to complete a brief registration form. After filling out the form, you will have access to the full customer library of TOI's.

**User Productivity Kits – (UPK)**

The User Productivity Kit (UPK Developer and content) is PeopleSoft's end user training solution and provides a single source development and customization tool to enable rapid content creation and customization. UPK also may provide system process documentation, user acceptance test scripts, training materials, role-based performance support and documentation.

<http://www.oracle.com/goto/upk/user-productivity-kit.html>

- For UPK Content, please see the UPK Resource Library at:  
[http://www.oracle.com/applications/tutor/upk\\_collateral.html](http://www.oracle.com/applications/tutor/upk_collateral.html)

**Certification Programs**

[http://education.oracle.com/pls/web\\_prod-plq-dad/db\\_pages.getpage?page\\_id=142](http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=142)

**Follow Us On Twitter**

You can follow us on Twitter here: [http://twitter.com/PeopleSoft\\_Info](http://twitter.com/PeopleSoft_Info)

**Contacting Information Development**

PeopleSoft Enterprise Information Development always likes hearing from our customers. To contact us, send an email to [pssoft-infodev\\_us@oracle.com](mailto:pssoft-infodev_us@oracle.com).

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