

SUPPLY CHAIN MANAGEMENT INFORMATION SOLUTIONS



Software

*Documentation at
your fingertips*

*Training when and
where you need it*

*Increase employee job
satisfaction and
productivity*

Oracle PeopleSoft Enterprise offers many information solutions to help you and your employees succeed. Take advantage of our PeopleBooks, Documentation Updates, Instructor-Led Training, Online Classes, User Productivity Kits (UPK), Self-Study CD's, Certification Programs, and other helpful information.

PeopleSoft Enterprise Information Development and the entire PeopleSoft Enterprise organization are dedicated to providing quality information solutions to help you and your employees succeed. To help manage your business and maximize the value of your software investment, just follow the links below.

PeopleSoft Enterprise Information Portal

The PeopleSoft Enterprise Information Portal provides you with a single entry point to locate the documentation, training, and other useful information you need to help with your implementation process and improve your daily experience with our products. Customers searching for this information should make this their first online destination.

<http://www.oracle.com/applications/peoplesoft-information-portal.html>

PeopleBooks

Our PeopleSoft Hosted PeopleBooks website allows you to access an HTML installation of our PeopleBook suite, including Search capabilities. This hosted solution also allows you to access PeopleBooks using the help link in your applications without having to install PeopleBooks on your own server. To enable context sensitive help, follow the simple instructions on the website's opening page.

<http://www.oracle.com/pls/psft/homepage>

If you want access to PDF versions of PeopleBooks, use this link.

http://download.oracle.com/docs/cd/B31513_01/psft/html/docset.html

Researching in PeopleBooks

This free, short course gives users of PeopleBooks a better understanding of the documentation structure and organization as well as techniques for finding information more quickly and easily by utilizing search functionality, best practice search strategies, and indexes.

http://oukc.oracle.com/static05/opn/peoplesoft/Researching_in_PeopleBooks/Researching_in_PeopleBooks/index.htm

Installation Guides

http://download.oracle.com/docs/cd/E05452_01/psft/html/docset.html

Hardware/Software Guides

http://download.oracle.com/docs/cd/E10524_01/psft/html/docset.html

Upgrade Documentation

http://download.oracle.com/docs/cd/E12302_01/psft/html/docset.html

Getting Started on Your PeopleSoft Upgrade:

http://download.oracle.com/docs/cd/E05019_03/psft/html/docset.html

Metalink Information Resources – password required

SCM Documentation Home Page (links to all of your product documentation needs in one, convenient location).

<https://metalink3.oracle.com/od/faces/secure/km/DocumentDisplay.jspx?id=753453>
[↓](#)

Upgrade Documentation

[Fin/Supply Chain Mgt 8.4x/8.8x/8.9 to 9.0 MP 5 Upgrade Guide](#)

[Fin/Supply Chain Mgt 8.4x to 9.0 Upgrade Guide on Metalink](#)

[Fin/Supply Chain Mgt 8.8 to 9.0 Upgrade Guide on Metalink](#)

[Fin/Supply Chain Mgt 8.9 to 9.0 Upgrade Guide on Metalink](#)

Evaluate, Plan, Execute – upgrade resource page

<https://metalink3.oracle.com/od/faces/secure/km/DocumentDisplay.jspx?id=755319>
[↓](#)

SCM Cumulative Feature Overview Tool

The new Cumulative Feature Overview Tool provides concise descriptions of new and enhanced solutions and functionality that have become available between your starting and target releases. Customers simply identify the products they own, their existing release, and their target implementation release. With a single click the tool quickly produces a customized set of high-level, concise descriptions of features developed between their starting and target releases.

<https://metalink3.oracle.com/od/faces/secure/km/DocumentDisplay.jspx?id=793155>
[↓](#)

SCM Installation Guide

<https://metalink3.oracle.com/od/faces/secure/km/DocumentDisplay.jspx?id=700002>
[1&h=Y](#)

SCM Hardware/Software Guide

<https://metalink3.oracle.com/od/faces/secure/km/DocumentDisplay.jspx?id=702747>
[1&h=Y](#)

http://download.oracle.com/docs/cd/E10524_01/psft/acrobat/SCM90_HWSW.pdf

Interactive Services Repository (ISR)

<https://metalink3.oracle.com/od/faces/secure/km/DocumentDisplay.jspx?id=735571>
[1&h=Y](#)

Advisor Webcasts

<https://metalink3.oracle.com/od/faces/secure/ml3/homepage/ArticlesDisplay.jspx?id=548764.1>

Red Paper Library

<https://metalink3.oracle.com/od/faces/secure/km/BrowseResults.jspx?fid=14631.1>

White Paper

[The Business Value of Upgrading to PeopleSoft Enterprise SCM 9.0](#)

Business Process Models

Customers have access to Business Process Models for CRM, EPM, FSCM and HCM products after purchasing the respective Process Modeler applications. Contact your Account Executive for details.

Entity Relationship Diagrams (ERD's)

ERD's are created and managed by Product Development. They are provided to customers by request. To obtain ERD's, call the Global Support Center or log a case on Metalink.

PeopleSoft Enterprise Application Information

Oracle.com point of entry for additional PeopleSoft Enterprise Supply Chain Management information such as "what's new", white papers, data sheets and other helpful information.

<http://www.oracle.com/applications/peoplesoft/scm/ent/index.html>

<http://www.oracle.com/applications/peoplesoft/srm/ent/index.html>

SCM Data Sheets

Data sheets provide concise overview information about our products. Click the link to view the data sheet.

- [Catalog Management](#)
- [Cost Management](#)
- [Collaborative Supply Management](#)
- [Demand Planning](#)
- [eBill Payment](#)
- [eSupplier Connection](#)
- [eProcurement](#)
- [Engineering](#)
- [Flow Production](#)
- [Inventory](#)
- [Inventory Policy Planning](#)

Data Sheets (continued)

- [Manufacturing](#)
- [Order Management](#)
- [Pricer](#)
- [Product Configurator](#)
- [Promotions Management](#)
- [Purchasing](#)
- [Quality](#)
- [Services Procurement](#)
- [Strategic Sourcing](#)
- [Supplier Contract Management](#)
- [Supply Planning](#)

Curriculum – Oracle University:**SCM Courses:**

Oracle offers the following instructor-led training (ILT), live virtual class (LVC) and recorded webclass (RWC) courses. Click the course name to view the signup page.

- [Billing ILT](#)
- [Billing / Receivables Accelerated - ILT and LVC](#)
- [Purchasing/eProcurement Accelerated - ILT](#)
- [Purchasing/Inventory Accelerated - ILT](#)
- [Billing - ILT](#)
- [Demand Planning/ Inventory Policy Planning - RWC](#)
- [Billing and eBill Payment 8.4 to 8.8 Delta - RWC](#)
- [eSupplier Connection - RWC](#)
- [eProcurement - ILT](#)
- [Engineering and Manufacturing 8.4 to 8.8 Delta -Recorded WebSeminar](#)
- [Enterprise Pricer - ILT](#)
- [Inventory - ILT](#)
- [Demand Planning/ Inventory Policy Planning - RWC](#)
- [Manufacturing and Production Management](#)
- [Order Management - ILT](#)
- [Order Management - 8.8 to 9.0 Delta - RWC](#)
- [Promotions Management - RWC](#)

SCM Courses (continued)

- [Purchasing - ILT](#)
- [Services Procurement 8.8 to 9.0 Delta -RWC](#)
- [Supplier Contract Management - RWC](#)
- [Supplier Contract Management 8.9 to 9.0 Delta - RWC](#)
- [Supply Planning 8.4 to 8.8 Delta - RWC](#)

Oracle University Main Website:

www.oracle.com/education

Transfer of Information (TOI) Webcasts:

http://oukc.oracle.com/static05/opn/customer_toi/psft_login.html

First-time users of this site will be prompted to complete a brief registration form. After filling out the form, you will have access to the full customer library of TOI's.

User Productivity Kits – (UPK)

The User Productivity Kit (UPK Developer and content) is PeopleSoft's end user training solution and provides a single source development and customization tool to enable rapid content creation and customization. UPK also may provide system process documentation, user acceptance test scripts, training materials, role-based performance support and documentation.

<http://www.oracle.com/goto/upk/user-productivity-kit.html>

For UPK Content, please see the UPK Resource Library at:

http://www.oracle.com/applications/tutor/upk_collateral.html

Certification Programs

http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=142

Contacting Information Development

PeopleSoft Enterprise Information Development always likes hearing from our customers. To contact us, send an email to pssoft-infodev_us@oracle.com.

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