

# ORACLE USER PRODUCTIVITY KIT FOR PEOPLESOFT ENTERPRISE



*Training when and  
where you need it*

*Increase employee job  
satisfaction and  
productivity*

*Jump-start  
implementations and  
upgrades*

*Oracle's User Productivity Kit (UPK) is a collaborative content development platform that allows enterprises to drive user productivity and mitigate risk throughout all phases of the software ownership lifecycle. Pre-built UPK application specific content provides significant additional benefit beyond the UPK Developer for enterprises deploying PeopleSoft's Enterprise applications.*

PeopleSoft Enterprise Information Development and the entire PeopleSoft Enterprise organization are dedicated to providing quality information solutions to help you and your employees succeed. Oracle's UPK and the pre-built UPK for PeopleSoft Enterprise content represent our continued dedication to helping customers manage their business and maximize the value of their software investment.

## **What is UPK?**

The User Productivity Kit (UPK Developer and content) is PeopleSoft's end user training solution and provides a single source development and customization tool to enable rapid content creation and customization. UPK also may provide system process documentation, user acceptance test scripts, comprehensive instructor-led training materials, web-based training materials, role-based performance support and documentation.

The User Productivity Kit delivers the following for all PeopleSoft applications:

- State-of-the-art instructional design tools to rapidly build and tailor documentation, instructor-led training materials, and web-based training to fit organizational end user needs.
- System process documentation for fit-gap analysis—providing time and cost savings that jump-start your implementation or upgrade.
- User Acceptance test scripts to help test PeopleSoft applications prior to go-live.
- Live-application performance support with transactional and procedural information to maximize user efficiency.

## **PeopleSoft Enterprise UPK Content Offerings**

Predelivered PeopleSoft Enterprise application specific content is available to jump-start any implementation or upgrade.

### **Human Capital Management**

Customers can leverage the following pre-built Human Capital Management UPK content:

- Absence Management
- Benefits Administration
- eBenefits
- eCompensation Management Desktop
- Enterprise Learning Management
- ePay
- ePerformance
- eProfile
- eProfile Management Desktop
- Human Capital Management Fundamentals
- Human Resources
- Payroll for North America
- Reporting Tools for HCM
- Talent Acquisition Manager
- Time and Labor

For more detailed information about PeopleSoft Enterprise HCM UPK offerings, view the [PeopleSoft Enterprise UPK Pre-Built Content for Human Capital Management data sheet](#) and the [PeopleSoft Enterprise Learning Solutions User Productivity Kit data sheet](#).

### **Financials / Enterprise Services Automation / Enterprise Performance Management**

Customers can leverage the following pre-built Financials, Enterprise Services Automation and Enterprise Performance Management UPK content:

- Asset Management
- Cash Management
- Contracts
- Expenses
- Financials and Supply Chain Management Fundamentals
- General Ledger
- Grants
- Payables
- Planning and Budgeting
- Project Costing
- Receivables
- Reporting Tools for Financials and Supply Chain Management

For more detailed information about PeopleSoft Enterprise Financials, Enterprise Services Automation and Enterprise Performance Management UPK offerings, view the [PeopleSoft Enterprise UPK Pre-Built Content for Financials, ESA and EPM data sheet](#).

### **Supply Chain Management**

Customers can leverage the following pre-built Supply Chain Management UPK content:

- Billing
- eProcurement
- Financial and Supply Chain Management Fundamentals
- Inventory
- Order Management
- Purchasing
- Reporting Tools for Financials and Supply Chain Management
- Strategic Sourcing

For more detailed information about PeopleSoft Enterprise Supply Chain Management UPK offerings, view the [PeopleSoft Enterprise UPK Pre-Built Content for Supply Chain Management data sheet](#).

### **Customer Relationship Management**

Customers can leverage the following pre-built Customer Relationship Management UPK content:

- CRM Support
- HelpDesk for HR

### **Campus Solutions**

Customers can leverage the following pre-built Campus Solutions UPK content:

- Campus Solutions Fundamentals
- Student Administration
  - Campus Community
  - Recruiting and Admissions
  - Student Records
  - Academic Advisement
  - Financial Aid
  - Student Finance
  - Running Reports
- Reporting Tools for Campus Solutions

For more detailed information about PeopleSoft Enterprise Campus Solutions UPK offerings, view the [PeopleSoft Enterprise Campus Solutions User Productivity Kits data sheet](#).

**For More Information About UPK**

Visit the [User Productivity Kit](#) and [User Productivity Kit Resource Library](#) pages on oracle.com for more detailed information.

**Contacting Information Development**

PeopleSoft Enterprise Information Development always likes hearing from our customers. To contact us, send an email to [pssoft-infodev\\_us@oracle.com](mailto:pssoft-infodev_us@oracle.com).

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