

# ORACLE CRM ON DEMAND SERVICES

## ORACLE<sup>®</sup> CRM ON DEMAND

The Oracle CRM On Demand service package ensures that customers are successful with their CRM program.

### THREE UNIQUE SERVICES

### TO POSITION CUSTOMERS

### FOR SUCCESS:

- Implementation Governance
- Quarterly Business Reviews
- Modernization Review

### BENEFITS:

- Ensure the success of your CRM Program
- Achieve your user adoption goals
- Advice on leveraging the latest innovations in Oracle CRM On Demand
- Ensure that your CRM strategy remains relevant to your business

## Oracle CRM On Demand Services Overview

These services are available individually or as a complete package to all customers throughout the duration of their subscription term.

### Implementation Governance

Helps ensure a successful CRM On Demand implementation. Provides customers and their implementation partner with advice on avoiding common mistakes.

### Quarterly Business Review

Helps ensure the continued success of the customer's CRM initiatives. Helps the customer plan and drive user adoption. The quarterly business reviews also help foster a strategic relationship with key Oracle executives.

### Modernization Review





Helps ensure that the customer's CRM program remains relevant to their business. Aids the customer in re-vitalizing their CRM Strategy taking into consideration the latest innovations in the CRM On Demand product.



### CONTACT US

For more information about Oracle CRM On Demand, visit [oracle.com](http://oracle.com) or call +1.800.ORACLE1 to speak to an Oracle representative.

### CONNECT WITH US

-  [blogs.oracle.com/oracle](http://blogs.oracle.com/oracle)
-  [facebook.com/oracle](http://facebook.com/oracle)
-  [twitter.com/oracle](http://twitter.com/oracle)
-  [oracle.com](http://oracle.com)

## Integrated Cloud Applications & Platform Services

Copyright © 2017, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.