

Take the IT Out of Transportation with Oracle On Demand

Fact: Oracle On Demand supports more than 3.6 million users and has been the managed applications leader since 1999.

Oracle Transportation Management - On Demand Combines Best-of-Breed Application with Best-of-Breed IT practices

- Proactive system problem resolution and maintenance
- Comprehensive transportation management system supporting domestic, international and global requirements
- Reusable processes and technologies
- Single application for all facets of transportation management
- Seamless access to product, support, and software management expertise
- Web architected application
- Engineered upgrade processes
- Transportation and IT experts
- Certified and audited processes

Your transportation operation is the engine that powers your logistics network and, in many cases, is an extension of your organization; interacting directly with your customers and partners. To provide these parties with the appropriate service levels at the most efficient cost, today's organizations must use innovative, non-capital intensive mechanisms to do more with less. Doing more for less is why the Oracle On Demand delivery option was combined with its industry-leading Oracle Transportation Management application.

Oracle Transportation Management On Demand

A leader in transportation management, Oracle offers various delivery vehicles for its application. The Oracle On Demand option allows our customers to focus on their transportation expertise and gives the Oracle On Demand team the opportunity to do what they do best; manage Oracle applications. This combination of product and service is a very effective option for companies looking to:

- Move away from an existing system in a low risk manner
- Forgo the capital outlay in IT resources, assets and on-going support a typical transportation system implementation would require
- Expand their current transportation management system responsibilities into other areas like Freight Payment, Claims, Fleet Management, Planning, Execution, Cooperative Routing, Analytics,...
- Reduce their overall investment in IT and enhance their focus on their operations
- Install the application quickly with longer term plans to bring it back in-house = more rapid ROI with fewer short term demands on IT

The bottomline; companies of all sizes and industries have chosen to combine Oracle's IT expertise with Oracle's industry leading applications.

Oracle Transportation Management On Demand

- Has the expertise to support front-end, mission critical transportation applications
- Allows customers to focus on their core competencies rather than IT
- Supports integrations to multiple systems, including financial, retail, inventory and 3PL systems
- High system uptime which is key to logistics applications where shipment tracking is time sensitive
- Provides support for analytics solution with OTM through the Fusion Transportation Intelligence application (FTI)

Core Services Designed Specifically for Oracle Transportation Management

Oracle Transportation Management On Demand offers business benefits that give you enhanced security and compliance as well as improved system scalability, performance, and availability. It also provides change management services, including product updates and upgrade processes that are engineered to give you access to the latest product innovations and capabilities. Oracle experts use Information Technology Infrastructure Library (ITIL)-based processes and automation to manage your software on proven configurations across the entire Oracle technology stack. Oracle On Demand delivers the following core services designed specifically for Oracle Transportation Management:

- **Infrastructure management**—Provides, manages, and maintains hardware, network connections, and facilities for customers
- **Software management**—Uses a closed-loop process with Oracle experts to solve customer problems quickly, along with root-cause analysis to avoid problems altogether
- **Security management**—Manages the security tools, processes, and precautions that protect the privacy and security of customer data and solutions
- **Service level management**—Provides a service-desk escalation process, meets service levels, and then measures and reports results directly through customer portals
- **IT governance**—Provides a service delivery manager to work closely with customers, resolve problems, plan and execute changes, and keep customer IT solutions aligned with the business

CONTACT US

To learn more, call +1.800.655.6203 or visit oracle.com/ondemand