

Siebel 7.5 Integration with BMC Software SmartDBA for DB2® Universal Database Version 1.0



BMC Software's SmartDBA™ for DB2 Universal Database (DB2 UDB) provides an end-to-end management solution ensuring that your Siebel 7.5 software database is available and performing optimally.

SmartDBA for the DB2 UDB environment proactively monitors, detects and reports potential problems before they affect customers and end users. SmartDBA measures application performance from the end-user perspective, notifying database administrators (DBAs) of potential problems so preventative actions can be taken. This solution monitors all key application components to detect failures early. DBAs are able to proactively manage database performance, administration, and recovery from a single point of control.

SmartDBA also offers state-of-the-art data compression tools for Web-based applications that can significantly reduce network traffic, enhancing the capabilities of the existing network and improving Web performance for end users.

SmartDBA for DB2 UDB in a Siebel application environment includes the following solutions:

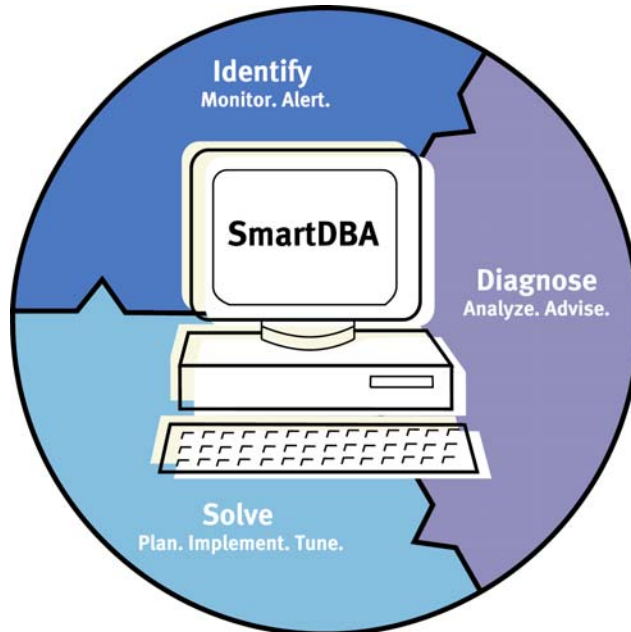
- SmartDBA™ Cockpit
- SQL-Explorer™ for DB2® Universal Database
- Space Expert™ for DB2® Universal Database
- DBXray™ for DB2® Universal Database
- SQL-BackTrack™ for DB2® Universal Database

BENEFITS

- Simplifies common data management tasks necessary to ensure optimal availability of the DB2 UDB database that supports the Siebel application
- Enhances the overall view of the health of the Siebel database on the DB2 UDB platform
- Identifies and eliminates bottlenecks to improve the performance of the Siebel application
- Performs powerful analysis of object condition, producing ideal settings that restore the object to peak performance and reduces the need for future reorganizations
- Assures efficient and effective recoveries with minimal downtime through Guided Recovery

FEATURES

- Database-at-a-glance graphic display that includes all key health indicators of a Siebel database on DB2 UDB
- Auto-tuning function creates alternatively tuned SQL statement options
- SmartDBA interfaces with DB2 UDB's index advisor to provide intelligent indexing recommendations based on Siebel's SQL
- Space monitoring technology collects, stores and analyzes statistics from the UDB Catalogs, Run Stats, and the Recovery Logs
- Problem detection identifies space problems such as overflow rows, free pages, and empty space
- SmartDBA provides intelligent physical and logical backup and recovery automation of UDB v7.2 and v8.1; single and multiple partitioned databases to include transaction log



SmartDBA for DB2 UDB provides tools to perform database problem management continuously across your enterprise within a disciplined and proactive process.

ARCHITECTURE

SmartDBA for DB2 UDB provides anytime, anywhere access via a Web browser or Java client for monitoring DB2 UDB databases that support Siebel eBusiness Applications. Performance, logging, user information, space allocation, and memory are viewed and managed via a real-time graphical display of the key health indicators of the Siebel database. This solution also includes a no-overhead SQL collector to allow easy identification and tuning of application-related performance problems.

SmartDBA for DB2 UDB supports a variety of operating systems including Unix and Windows plus the latest versions of DB2 UDB.

AVAILABILITY

To obtain more information on BMC Software's SmartDBA for DB2 UDB solution, please visit www.bmc.com/smardb or call the BMC sales organization toll free at 800.793.4262 or 713.918.1371.