

# F5 NETWORKS

## BIG-IP WebAccelerator Validated Integration with Siebel Customer Relationship Management



F5 Networks, Inc.  
401 Elliott Avenue West  
Seattle, WA 98119  
Toll-free: +1.888.882.4447  
Tel: +1.206.272.5555  
Fax: +1.206.272.5556  
[www.f5.com](http://www.f5.com)

*IT agility. Your way.*

*BIG-IP WebAccelerator—application acceleration for Oracle's Siebel Customer Relationship Management*

### Company Overview

F5 Networks (NASDAQ: F5V), a leader in application delivery networking, offers application delivery controller integration with enterprise applications, addressing deployment and ownership challenges regardless of industry.

Enterprise applications are increasingly being consolidated into fewer and larger deployments in centralized data centers and extending globally to users, partners, and customers. As applications are delivered over LANs, WANs, the internet, and mobile networks, the challenges of maintaining application availability, speed, and security are heightened. To address these challenges, enterprises need an agile application infrastructure solution that comprehensively, efficiently, and cost-effectively improves application availability and speed while advancing security postures.

F5 provides intelligent networking devices called application delivery controllers to meet these challenges. With BIG-IP WebAccelerator, customers receive a superior ownership and end-user experience as it reduces login, common transaction, and download times by streamlining TCP/IP, improving connection management, providing intelligent browser referencing (IBR), and cutting down on round-trips.



### Validated Integration

Siebel Customer Relationship Management

Through the Oracle PartnerNetwork Application Integration Architecture for Partners Initiative, partners with validated integrations are able to provide customers with standards-based product integrations, tested and validated by Oracle. Customers benefit from improved risk management and smoother upgrade capability, leading to a lower total cost of ownership and greater overall satisfaction.

### Integration Overview

The Siebel Customer Relationship Management (Siebel CRM) line was one of the first sets of enterprise resource planning (ERP) applications designed with the internet in mind. However, many IT departments have rushed to architect and deploy Siebel CRM without thinking of the role the network will play and the services it will provide. BIG-IP WebAccelerator enhances Web content delivery, by ensuring efficient use of bandwidth and preventing repetitive or duplicate data from being served to users, speeding up the first and subsequent visits to Siebel CRM applications.

### Integration Details

BIG-IP WebAccelerator for Siebel CRM provides acceleration designed to overcome WAN latency issues with browsers and Web-based ERP platforms. Deployment time is minimized through a preconfigured Siebel CRM-specific acceleration policy in BIG-IP WebAccelerator's graphical user interface, including

## Availability

F5 products and solutions are sold and supported worldwide.

Please contact a certified F5 reseller directly in your region.

[www.f5.com/about/contact/](http://www.f5.com/about/contact/)

## Support

Sales

+1.206.272.5555

[OraclePartnership@F5.com](mailto:OraclePartnership@F5.com)

[www.f5.com/oracle](http://www.f5.com/oracle)

Technical Support

+1.206.272.6500

[www.askf5.com](http://www.askf5.com)

- **Network offload.** This involves the reuse of downloaded objects and content (IBR).
- **Application offload.** The browser downloads the same content over and over (IBR).

## Environment

*F5 Networks Environment*

BIG-IP WebAccelerator 9.4

*Oracle Environment*

Oracle's Siebel Customer Relationship Management 8.0

Oracle Database 10g

Oracle WebLogic Suite 10 Release 3

For additional information about partnering with Oracle, please contact [opninfo\\_us@oracle.com](mailto:opninfo_us@oracle.com) or visit [partners.oracle.com](http://partners.oracle.com).

Oracle is a registered trademark of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.