

# ORACLE USER PRODUCTIVITY KIT PROFESSIONAL

## KEY FEATURES

### FEATURES OF ORACLE USER PRODUCTIVITY KIT

- Single, synchronized authoring session for business process documents, test scripts, training manuals, simulations, performance support, and quick reference guides
- Multiple learning methods: viewing simulations, practice simulations, and knowledge tests
- In-application performance support
- Content workflow and management including check-in and checkout, versioning, rollbacks, and status updates
- SmartMatch context sensitive help for generic content
- Multilanguage translation

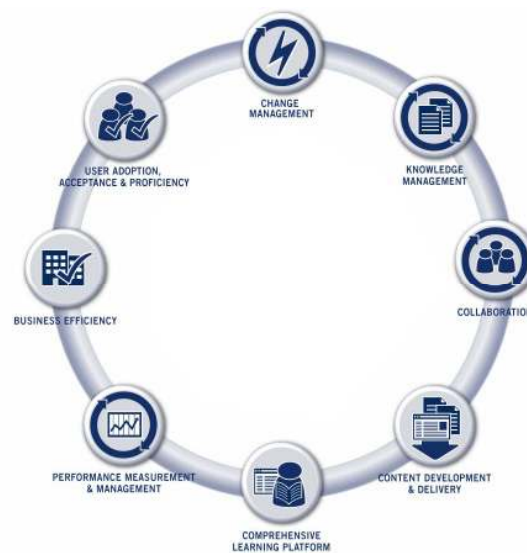
### FEATURES OF ORACLE USER PRODUCTIVITY KIT PROFESSIONAL'S KNOWLEDGE PATHWAYS DESIGNER, MANAGER, AND PLAYER MODULES

- Knowledge portal with advanced search capabilities
- HTML course editor for content creation and reuse
- Powerful HTML-based assessments and evaluations
- Incorporation of any Web-playable content

*The global rollout of an enterprise application from Oracle, Microsoft, or SAP is an enormous, complex, and challenging undertaking. To ensure its success, you need to effectively manage change, achieve organizational readiness, and maximize return on investment (ROI). Oracle User Productivity Kit Professional is the leading solution for creating, deploying, and accessing content for major enterprise application deployments.*

## Develop, Manage, Deploy, and Measure

Communicating information to various audiences throughout each phase of your project is imperative to realizing a successful implementation. You need a vehicle for creating, deploying, and accessing content; educating your employees; and ensuring ongoing proficiency. Oracle User Productivity Kit Professional is a comprehensive platform consisting of Oracle User Productivity Kit and the Knowledge Pathways designer, manager, and player modules. Through a collaborative user and expert environment, Oracle User Productivity Kit Professional turns knowledge into productivity and ensures ongoing end-user competency.



**Oracle User Productivity Kit Professional is the solution for developing and delivering content, managing and deploying training, and measuring organizational readiness.**

### **Content Creation**

Oracle User Productivity Kit Professional offers a comprehensive platform to develop robust content and begin the process of successful change management. With its collaborative, multiuser development environment, you can gain insight into content workflow and document management—including check-in/checkout, versioning, and current status. Through a single authoring and editing session, you can create multiple outputs as required by each member of the project team for each phase of the project lifecycle. Additionally, powerful translation capabilities help you reduce the time and effort spent creating or updating content in multiple languages.

Leveraging Oracle User Productivity Kit Professional, you can create and publish content in formats such as system process documents, test scripts, instructor and end-user training manuals, simulations, assessments, in-application support, and job aids. With the ability to develop robust and media-rich content, you can easily incorporate both conceptual and transactional information.

### **Content Management and Delivery**

Oracle User Productivity Kit Professional provides content management and delivery to ensure communication, end-user adoption, and change management. By offering a central repository for your business processes, organizational knowledge, and training materials, it allows you to manage and organize all your project assets. With Oracle User Productivity Kit Professional, you can easily administer access to this information by project teams, users, and stakeholders and compile content to deliver relevant information and courses.

The solution enables courses to be delivered via the internet, intranet, CD-ROM, classroom, or through an existing learning management system to provide for a blended learning program. And with the ability to publish in three different simulation environments as well as customizable document output, users can choose the individual learning style that meets their needs. In addition, Oracle User Productivity Kit Professional provides a collaborative environment for users and experts to view and deliver feedback, enabling content refinement and continuous updating of materials.

### **Performance Measurement**

The ability to track and measure organizational readiness is critical to understanding your business risk before you go live. And evaluating performance and ensuring ongoing end-user competency are key to creating a successful learning culture, achieving organizational readiness, and maximizing ROI.

Oracle User Productivity Kit Professional allows you to monitor end-user competency prior to go-live through performance testing, thereby maximizing usage and proficiency levels upon implementation. And, with the ability to track both user progress with timed assessments and the conceptual impact of the project, you can measure ongoing proficiency and improvements.

**BENEFITS AND RELATED PRODUCTS****BENEFITS**

- Maximize ROI on enterprise applications by training users quickly and keeping support documents current
- Reduce the costs associated with multilanguage software implementations
- Mitigate compliance risk by ensuring users consistently follow process steps
- Manage knowledge by delivering training within the application itself
- Record training simulations in a way that mirrors how users complete tasks
- Reduce training, documentation, and ongoing help desk costs
- Ease course development
- Aggregate content in a central repository
- Track and assess competency to evaluate performance
- Deliver personalized company information when, where, and how employees, partners, and suppliers want it

**RELATED PRODUCTS**

Oracle User Productivity Kit is a collaborative content development platform for creating simulations, documentation, and in-application performance support for enterprise application rollouts or upgrades.

Oracle Tutor creates, customizes, and maintains process documentation for enterprise applications.

Oracle User Productivity Kit Professional allows you to evaluate end-user comprehension and enable prescriptive learning through pre- and post-training assessments. You can also track learner data and employee participation for meeting mandatory compliance initiatives, such as the Health Insurance Portability and Accountability Act and the Sarbanes-Oxley Act. Additionally, the solution enables report delivery, so you can manage, measure, and administer all learner activities and training processes.

As a Web-based application, Oracle User Productivity Kit Professional lets you reach anyone in your extended business enterprise that needs instruction—such as partners, suppliers, and customers—ensuring that everyone is properly trained on your business processes.

**Contact Us**

For more information about Oracle User Productivity Kit Professional, please visit [oracle.com](http://oracle.com) or call +1.800.ORACLE1 to speak to an Oracle representative.

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