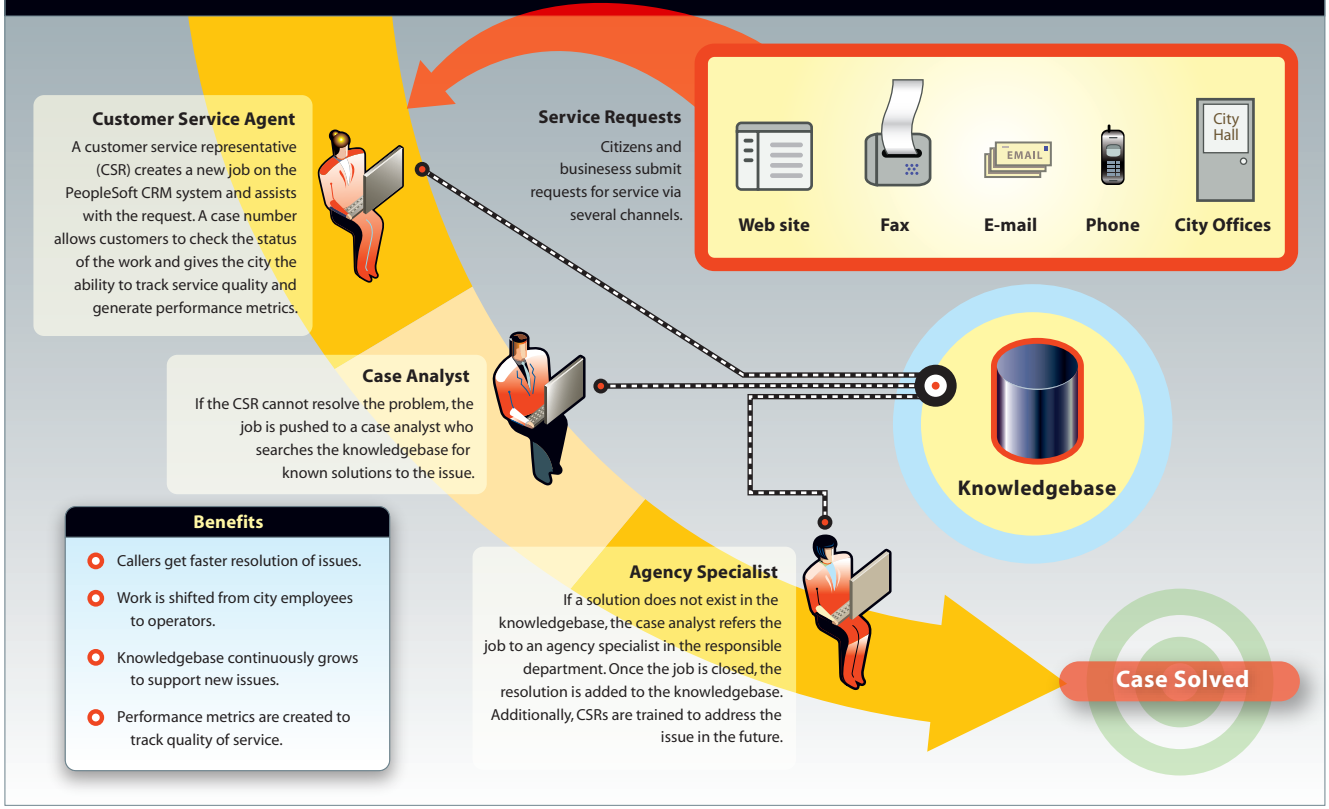
At Your Service

How work gets done with Denver 311